

Analysis of questionnaires

23.

Postal Regulatory Commission Submitted 10/19/2011 10:53:51 AM Filing ID: 76834 Accepted 10/19/2011

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Item	Official Record Index						
No.	Description Date Entered into Record						
	Description of the state of the						
1,	Request/approval to study for discontinuance						
2.	Notice to Headquarters of suspension (if appropriate)						
3.	Notice to customers/district personnel of suspension (if appropriate)						
4.	Highway map with community highlighted						
5.	Eviction notice (if appropriate)						
6.	Building inspection report and original photos of building deficiencies (if appropriate)						
7.	Post office and community photos						
8.	Form 150, Postmaster Workload Information						
9.	Worksheet for calculating work service credit						
10.	Window transaction record						
11.	Record of incoming mail						
12.	Record of dispatched mail						
13.	Administrative postmaster/OIC comments						
14.	Inspection Service/local law enforcement vandalism reports						
15.	Post office fact sheet						
16,	Community fact sheet						
17.	Alternate service options/cost analysis						
18.	Form 4920, Post Office Fact Sheet						
9.	Recommendation and Service Replacement Type						
20.	Questionnaire instruction letter to postmaster/OIC						
21.	Cover letter, questionnaire, and enclosures						
2.	Returned customer questionnaires and USPS response letters						



Item No.	Description Date Entered Into Record
24.	Community meeting roster
25.	Community meeting analysis
26.	Community meeting letter (if community meeting held prior to questionnaire)
27,	Petition and USPS response letter (if appropriate)
28.	Congressional inquiry and USPS response letter (if appropriate)
29.	Proposal checklist
30.	District notification to Government Affairs
31.	Instructions to postmaster/OIC to post proposal
32.	Invitation for comments exhibit
33.	Proposal exhibit
34.	Comment form exhibit
35.	Instructions for postmaster/OIC to remove proposal
36.	Round-dated proposals and invitations for comments from affected offices
37.	Notification of taking proposal and comments under internal consideration
38.	Proposal comments and Postal Service response letters
39.	Premature Postal Rate Commission appeal and USPS response letter (if appropriate)
40.	Analysis of comments
41.	Revised proposal (if appropriate)
42.	Updated Form 4920 (if appropriate)
43.	Certification of record
44	Log of post office discontinuance actions
45.	Transmittal to Vice President, Delivery and Retail, from district manager, customer service and sales
46.	Headquarters acknowledgment of receipt of record
47.	Final determination transmittal letter from Headquarters



No. Description Date Entered into Record

48. Instruction letter to postmaster/OIC on posting

49. Round-date stamped final defermination

51. Vice president, Delivery and Retail, Instruction letter



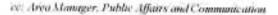
#### 03/03/2011

KEN MCARTHUR DISTRICT MANAGER SALT LAKE CITY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 2nd congressional district.

DISTRICT MANAGER		DATE
KEN MCARTEUR		03/03/2011
pproval to Study for Discontinuance		
damager, Post Office Operations		
VILLIAM SCOUTEN		
vill continue to provide effective and	regular service.	iciy io caronide beixes
dinimal number of customers and ret	ail transactions indicate that Rural Roote delic	Core to combando bassas
he above office became vacant when	the postmaster retired on 04/25/2008.	
ZIP Code Change:	Yes NO ZIP Code	
Total Customers:	13.3	
City Delivery:	0	
Intermediate IICR:	U	
Intermediate RR:	0	
Highway Contract Route (HCR)	0	
Rural Route (RR):	0	
General Delivery:	0	
Post Office Box:	133	
Number of Customers:	127K	
Neur Miles Away:	1.4	
Near Office Name	FIRTH PO	
ADMIN Miles Away	14	
Proposed Admin Office:	FIRTHPO	
County_	Dingham	
Finance Number:	150625	
EAS Level	H	
Zip+4 Code	83218-999д	
Post Office Name:	HASALT	





Dockert (35414)

		NOTICE OF POST C	OFFICE E	MERGEN	CY SUSPENSION	
A. Office						
Name BASALT Area: WESTERN				District	State ID SALT LAKE CITY PFC	Zip Code: 83218
Congressional District AS Grade:	2nd			County:	Bingham Finance Number	150625
Post Office:		Classified Station	П		Classified Branch	CPO

\* There was no Emergency Suspension for this office

Prepared by:	Linda Pickett	Date	05/03/2011
Title	SALT LAKE CITY PFC Post Office Review Coordinator		304702511
Tele No:	(801) 974-2547	Fax No:	(801) 974-2936

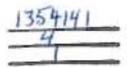


	N	OTICE TO CUSTOMERS	DISTRICT PERSO	NNEL OF SUSPENSION		
A. Office						
Name BASAL Area WEST Congressional Di EAS Grade	ERN strict 2nd		District County	Bingham	Zip Code	83218
	11	Service Accountable	Carte	Finance Number	150625	
Post Office:	K	Classified Station		Classified Branch	CF CF	0 [
There was no Eme	argency Suspei	nsion for this office				
Prepared by:	Linda Pickett	TO DESCRIPTION OF THE PERSON O		Deb	6.	05/03/2011
		CITY PFC Post Office Revi	ew Coordinator			
Tele No:	(801) 974-254	7		Fax	No:	(801) 974-2936





ITEM NO PAGE



# Post Office™ Locations

PRINT | BACK



Post Office™ Location - BASALT 678 E 825 N

BASALT, ID 83218-9998 (800) ASK-USPS

(800) 275-8777

(208) 346-4174

0.0 mi

**Business Hours** 

Mon-Fri 8:00am-12:00pm 1:00pm-5:00pm

Sat

8:00am-9:30am

Sun closed

Post Office™ Location - FIRTH 323 N MAIN ST FIRTH, ID 83236-9998 (800) ASK-USPS

(800) 275-8777

(208) 346-6611

0.2 mi

**Business Hours** 

Mon-Fri 8:30am-11:30am 12:30pm-4:30pm

**Business Hours** 

8:00am-4:30pm

Sat-Sun closed

Mon-Eri

Sat-Sun

closed

Services

PO Boxes Online

Service hours may vary. Please check ank for business hours

Post Office™ Location -SHELLEY 244 W PINE ST SHELLEY, ID 83274-9998 (800) ASK-USPS

(800) 275-8777

(208) 357-3550

4.6 mi

Services

Passport Application Services

PO Boxes Online

Service hours may vary. Please. check link for business hours.

People and Business Search Find people and businesses at WhitePages.com

People Search

**Business Search** 

Reverse Phone Number



				Eviction	Notice		
A. Office							
All the second s	ALT					State: (D	Zip Code: 83218
Congressional		2nd			District:	SALT LAKE CITY PFG	
EAS Grade		11			County	Bingham Finance Number	150625
Post Office:	10		Classified Station			Classified Branch	CPO

There was no eviction notice for this office

 Propered by.
 Linda Pickett
 Date:
 05/09/2011

 Title:
 SALT LAKE CITY PFC Post Office Review Coordinator
 Fax No:
 (801)

 Tele No:
 (801)
 974-2547
 Fax No:
 974-2936



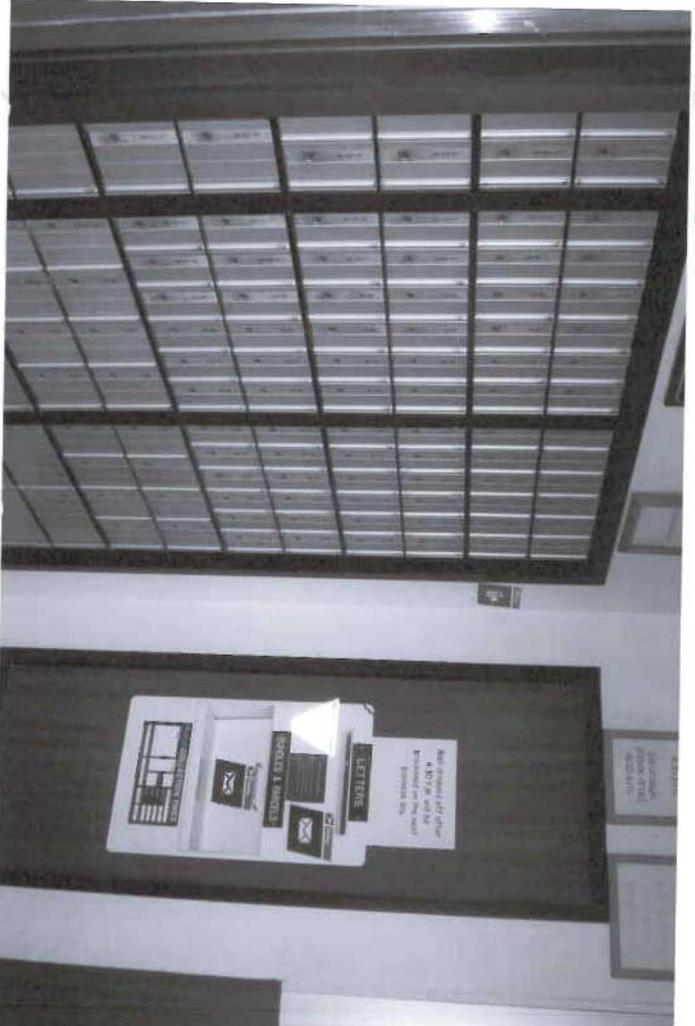
	Buildi	ng Inspection Rep	port	
A. Office				
Name: BASALT Area: WESTERN Congressional District: 2nd EAS Grade 11		District County:		Zip Code: 83218
Post Office:	Classified Station	П	Finance Number: Classified Branch	150625 CPO
				_

Prepared by:	Linda Pickett	Date:	05/03/2011
Title:	SALT LAKE CITY PFC Post Office Review Coordinator	_	00002011
Tale No:	(801) 974-2547	Fax No:	(801) 974-2936



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بعا

# PS Form 150, Postmaster Workload Information.

Post Office, State & Zip Code BASALT, ID 83218		Postmaster Signature JS8830	S Date 03/28/201
District Office, State & Zip Code SALT LAKE CITY PFC, UT 84198  (Check flox)		District Manager's Signature Ken Mourthur	Date 04/06/201
Vacancy Management Review	☐ RFR	See Instru	
Current Office Level 2.			†t
Finance Number	(1	-6) 1	50625
3. General Delivery Families Served	(7	-9)	0
Post Office Boxes/Cull Boxes Regent	(10	L-15)	133
5. Possible City Deliveries	(16	-20)	0
5. Administrative Rural Boxes Served	(21	-25)	o .
7. Intermediate Rural Boxes Served	(26	-30)	a
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(Di-	-35)	0
Administrative Highway Contract/Star Route Boxes Served	(36	-36)	0
Intermediate Highway Contract/Star Route Boxes Served	(40.	-43)	6
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-	47)	0
12. Number of Cerrier Stations/Branches	(48-	-49)	0
13. Number of Finance Stations/Granches	(50-	51)	0
14.  Number of Contract Stations/Branches & Community Post Offices	(52-	53)	0
<ol> <li>Coes Office Experience A Seasonal Workload? (box one "Y" of yes. "N" for no).</li> <li>(If you answer "yes" of this question, complete "Beasonal Workload" section on reverse.)</li> </ol>	(5	4).	
Duration of Expension A Sessional Workload? (minimum or 8 weeks)	(55-	_	N
16. Does Office Perform Outgoing Distribution for Other Offices?	(5	7)	0
Does Office Perform Incoming Distribution for Other Offices?	(5	8)	N.
Does Office Perform Incoming Secondary Distribution for Other Offices?	(5	8)	N
Do You Separate All Incoming Letter Size Mail to City & Rural Center Routes for Your Dwn Office?	96		м
III. Do You Separate All Incoming Flat Size Mail to City & Rural Center Routes for Your Own Office?	(6		N
Do You Have Responsibility for Vehicle Maintenance Facilities?	(6)		N
Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(6:	10	N
Is Postmuster Lessor for Government Owned Building?	(6)	0	N
•	_		N
Does Office Have MPLSM/SPLSM?  5. Does Office Distribute Food Street II	(6)		N
Does Office Distribute Food Stamps?  S Form 150, January 1983	(65	7	N

## PS Form 150, Postmaster Workload Information

Cocket	13	54	141
Page N			7

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	133	
Possible Cey Deliveries	U	0
Administrative Rural Boxes Served	0	n
Infermediate Hural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	ó
Administrative Highway Contract/Star Route Boxes Served	a a	0
Intermediate Highway Contract/Star Route Boxes Served	0	
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

#### Instructions

- 1. Enter current evaluated office level
- 2. Enter the didit post office finance number
- Enter number of general delivery families served.
- 4. Enter total number of post office boxes and call boxes named Do not confuse with the total number available. This total english include boxes ranged at classified stations/branches as well as the main office including GPD's.
- Enter total possible city deliveres. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Roote Report for the previous accounting period.
- 6. Enter the number of administrative boxes served. This is the number of number of numbers, within your ZIP Gode ONLY by carriers administratively reporting to you. Do not include doves on the trustes which are in the ZIP Gode of an intermediate office.
- 7 Enter the number of intermediate rutal boxes served. This is the number of rural boxes, within your ZIP Code, served by a camerach matratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your demoyees prior to comer sequencing.
- 8 Effect the number of intermediate rural boxes for which you are administratively responsible. This is the number of hower served by a camer administratively responsible to you, but which are located in the ZP Code for another office.
- 9 Einter the number of activinistrative highway contract star route bornes served within your ZIP. Code ONLY by a contractor for whom you. have administrative responsibility. Do not include boxes on the motes which are in the same ZIP Code of an intermediate office.
- 10 Enter the number of intermediate nightway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code DMLV by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of bines served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12 Enter the number of classified stations and/or pranches that have carried delivery service.

- Enter the number of classified finance stations and/or branches /arthout carrier defrecty service! staffed by postal employees.
- Enter the total number of contract stations, fural stations and community post offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - (b) A rural station is a post office box delivery unit serviced by a rural same.
  - (c) A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload morease the nems shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in to enterer.

## Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16 Does office separate massed outgoing mail originating in other associate offices to three digit ZIP 0006 designating offices antitor area distribution centers; and demonstrate a outing, facing and carcolling operation?
- 17 Does office separate massed three digit sorted magning must to a five digit sort for other associate offices?
- 12 Does office separate incoming mail to carrier routes for other associate offices?
- 19 Does office separate all incoming letter size mail to oby, rural and/or star nurses?
- 26 Does office separate all accoming flats to dny ancier rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to tomecoe else?
- 24 Does your office operate a Mutous Poston Latter Sorting Machine IMPL3M1 or Single Position Letter Sorting Machine (3PL3M)?
- 25. Does your office distribute food stamps?

# Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet i	for calculatin	g Work	load Sen	ice Cred	it (WSC) for	Pos	t Offices		
Office Name:	BASALT									
Office Zip+4	83218 -9998	District:	SALT	LAKE C	TY PFC					
		3-3/6 [	Ac	tivity WS	Cs					
General Delive	ery Families Served (	Item 3, PS Fo	rm 150)			301	0	X 1.0	2	
	xes/Call Boxes Rente						33	X 1.0	_	133
	Deliveries (Item 5, PS						0	X 1.33	=	100
	Rural Boxes Served						0	X 1.0		
	ural Boxes Served (I						Ó	X 0.7	- 0	
	Responsibility for Int		al Boxe	s for Othe	r Offices			- ····		
						143567 2000-1	0	_ X 0.3	=	0
Administrative (Item 9 PS F	Highway Contract/St orm 150)	ar Route Boxe	s Serve	ed .						
prom s, r or	om rooj						0	X 1.0		
Intermediate H	ighway Contract/Star	Route Boxes	Served	6				_ ^ 10		_
(Item 10, PS	Form 150)				1001000000			220015		
Administration	Disamond Mark.	and the second			Tarres (and		3	X 0,7	*	
Boxes for Othe	Responsibility for Inte r Offices (Item 11, PS	Form 150)	hway Co	ontract/St	r Route	- 6	1	X 0.3		
				Cs			_	_ ^ u.s	=	422
		Harry 1		enue WS		100				_133
First		25 revenu			X	25			00.40	
Next		275 revenu			x-	25 units			25.00	
Next		700 revenu			-	14 units			7.00	
Next		5000 revenu			×-	0 units		· .	0.00	
		nce of revenu	20.000			0 units			0.00	
		nue WSCs:	e urius.	0.01	×	0 units		*	0.00	
	TotalTeve	nue wacs.						-	32.00	
Activity WSCs	133 + Rever	nue WSCs =	32.0	00 Ba	ie WSCs	165.00	_=	EAS Grade	11	
Previous evalu	ation: EAS grade	11								
Effective date of	of change in service h	iours:						14.		
	by exists, hours must		nconniati	a EAS an	del			(11.5)	ppropriate	4
		select the op	propriati	e Lond gee	1001					
Worksheet com	pleted by									
LINDA PICKET	T.			LIN	DA.S.PIC	KETT@USP	S.G	ov		
Printed Name				Sign	sature					_
SALT LAKE CI	TY PFC District Revie	ew Coordinate	or	04/1	8/2011					
Title				Date		_	_			-
200				1740						



#### 03/16/2011

# OIC/POSTMASTER

SUBJECT: BASALT Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to BASALT customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the BASALT Post Office for a 2-week period. The surveys should begin 03/19/2011 and end on 04/01/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/02/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact LINDA PICKETT, Post Office Review Coordinator, at (801) 974-2547.

#### LINDA PICKETT

Post Office Review Coordinator

ce: Official Record

Links: Window Transaction Survey - http://hqcsopps/po\_dis/win/in\_survey.cfm?fin=1354141
Survey of Incoming Mail - http://hqcsopps/po\_dis/invol/in\_survey.cfm?fin=1354141
Survey of Dispatched Mail - http://hqcsopps/po\_dis/outvol/in\_survey.cfm?fin=1354141

# Window Transaction Survey

-	The state of the s	04/01/2011	through	03/19/2011	urvey Period:
lieted By KHZBJO	Compl	83218 - 9998	ZIP+4	BASALT	O Name

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record, PS Form 2007-B, Window Transaction Survey. To obtain the average daily number of transactions, allowed the total number of transactions by the number of days in the survey. The allowable time per transaction is shown in the time conversions for all columns, and divide the total number of minutes by the number of days. in the survey period.

Average Number Daily Transactions	month transfer	Time Factor	TO STORES	TOTALS	Fr. Odda	Thu - 03/31	Wed - 03/30	Tue - 03/29	Mon - 03/28	Sun - 03/27	Sat - 03/26	FR-US/25	100000	Th: 0304	Wind - 03/23	Tue - 03/22	Man - 63/21	Sun - 03/20	Sat - 03/19	Day/Date
		×																		U
	13	17	46	⊦	N	ľ	1	1	0	0	2	o.	6	3	~	-	1	1	4	Postage M Sales C
	2,3	63	8	0	°	-	1	1	1	٩	0	5	3	4	_	ŀ	1	9	0	Parcels Parcels Money Orders (1.083)
14.0	0.0	X 1.959	0	0	0	٥		1	9	0	-	0	0	0	0	0		3		Express Registered C.O.D (1.969)
	0.0	X 5.06	0	٥	0			,	9	-	۰	0	0	0	0	0	1	,	0	Passports Meter Settings (5.06)
Averag Workloa	0.2	2.875	-	0	0	0	G	1	> 0		0	-	0		0	0			-	Box Rent (2.575)
Average Daily Retail Workload in Minutes:	0,7	X 1.792	cn	0	0	-	6		,	-	-	-	-	-	0	0	,			Certified Insured Special Service (1.792)
88	7.6	X 1.787	51	3	11	2	×	1	1		9	63	7	ω	1	12	6		1	Misc. Services
17.6	3.6	X 1.188	36	6	0	1	2	o			,	4	9	3	4	6)	c		100	Nonrevenue Services

Docket: 1354141 - 83218 host Nb: 11 Page Nb: 1

# Survey of Incoming Mail

Survey of Incoming Mail Record in Pieces)

Post Office Name and Zip+4

BASALT 83218 - 9998

Dates Recorded

03/19/2011 through 04/01/2011

Date	Lo	tters	F	lats	Pa	rcels	0	ther
	First Class	Standard	First Class	Standard	Priority	Standard		T
Sat - 03/19	170	88	6	115	5	5	0.	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	185	138	41	68	8	13	0	0
Tue - 03/22	117	74	10	23	1	5	0	0
Wed - 03/23	171	94	22	25	1	12	0	0
Thu - 03/24	235	40	11	9	5	8	0	0
Fri - 03/25	164	105	11	35	1	9	0	0
Sat - 03/26	162	67	15	34	5	7	0	0
Sun + 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	240	86	- 32	101	4	5	0	0
Tue - 03/29	113	133	11	304	3	1	0	0
Wed - 03/30	69	130	22	78	1	5	0	0
Thu - 03/31	238	73	5	14	2	3	0	0
Fri - 04/01	176	29	19	15	6	5	0	0
TOTALS	2,040	1,057	205	821	42	78	0	0
Daily Average	170.0	88.1	17.1	68.4	3.5	6.5	0.0	0.0

Printed Name:

KHZ6J0 04/21/11

Date:

#### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

# Survey of Dispatched Mail

Survey of Dispatched Mail Record in Pieces)

Post Office Name and Zip+4

BASALT 83218 - 9998

Dates Recorded

03/19/2011 through 04/01/2011

Date	Le	tters	F	ats	Par	rcels	0	ther
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	8	0	0	0	0	4	2	4
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	72	3	4	0	1	0	3	8
Tue - 03/22	18	0	0	0	6	0	0	3
Wed - 03/23	29	2	0	0	3	1	0	4
Thu - 03/24	32	3	1	0	3	1	0	4
Fri - 03/25	41	7	0	0	6	0	6	5
Set - 03/26	4	0	0	0	0	0	0	2
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	119	4	0	0	4	1	0	8
Tue - 03/29	52	0	6	0	0	1	1	5
Wed - 03/30	48	1	2	0	1	0	2	3
Thu - 03/31	39	0	0	0	0	0	2	2
Fri - 04/01	326	1	0	0	0	0	0	8
OTALS	788	21	13	Ö	24	8	16	56
Daily Average	65.7	1.8	1.1	0.0	2.0	0.7	1.3	4.7

Printed Name:

KHZ6J0

Date:

04/21/11



#### J3/28/2011

#### OIC/POSTMASTER

SUBJECT: BASALT Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the BASALT Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc., religious institutions and businesses physically located outside the community that use retail services on a routine basis at the BASALT Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LINDA PICKETT by 04/11/2011. This information will be entered into the official record for public viewing.

Post Office Box	133
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
.ntermediate HCR	0
City Delivery	0
Total Customers	133

If you have any comments on alternate means of providing services to the BASALT customers, please provide them below:

The Firth office has a route tht delivers to 800 N. Basalt could be incorporated into either that route or their "short route" that delivers across the west side of the snake river. That way Basalt residents could receive street delivery if our office has to close. Then all utilities, lease, and building maintenance expenses would be eliminated.

LINDA PICKETT Post Office Review Coordinator

#### Comments:

We actually have 136 PO Boxes with 134 rented. Two are currently vacant #2 ad #7.

cc Official Record



03/02/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the BASALT Post Office, 83218 - 9998, located in County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LINDA PICKETT
Post Office Review Coordinator
SALT LAKE CITY PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

ac Official Record



03/28/2011

Bingham County Sheriff's Office 501 N Maple Box 405 Blackfoot, ID 83221

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the BASALT Post Office, 83218 - 9998, located in Bingham County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

6 local Records 3-30-11

Thank you for your assistance in this matter

KEITH J BURDICK Post Office Review Coordinator SALT LAKE CITY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

Comments/Findings:

cc Official Record

	Post Office Name	BASALT		ZIP+4	83218-9998
	Congressional District	2nd		Date	05/20/2011
10	List specific information ab where restrooms are availal None	cout the facility, such ble), security, and oth	as structural defects, safety haz eer deficiencies or factors to con	ards, lack of running sider.	g water or restrooms (if so,
1	Is the facility accessible	to persons with disal-	ilities?	Yes No	
3.	Lease terms? 30-day can	cellation clause?	No Termination Claus. Lease en	xpires in 2022	
1.	Are suitable alternate qui No	arters available for a	independent Post Office? If so,	, where?	
5.	List potential CPO sites, None				
5.	Are there any postage me	eler englomen as non			
	If yes, please identify the				
	If yes, please identify the	m by name and addr		tions will be made t	ior them?
	If yes, please identify the Which career and noncar 2 PMR's will be separated How is mail received and d box be retained? Will a lock	on by same and added cer employees will be d. ispatched at the offic ked pouch be utilized	e and at what times? How will t	his be affected by d	20-20-00-00-00-00-00-00-00-00-00-00-00-0
	If yes, please identify the Which career and noncar 2 PMR's will be separated How is mail received and d box be retained? Will a lock	on by name and address of employees will be d. dispatched at the office ked pouch be utilized atch is 17:30. Collec	e and at what times? How will r	his be affected by discrent facility.	20-20-00-00-00-00-00-00-00-00-00-00-00-0
	If yes, please identify the Which career and noncar 2 PMR's will be separated How is mail received and d box be retained? Will a loci Arrives 5:30 am. Final disp	on by name and address of employees will be d. Expatched at the office ked pouch be utilized atch is 17:30. Collect exes are installed?	e and at what times? How will t	his be affected by d	20-20-00-00-00-00-00-00-00-00-00-00-00-0
	If yes, please identify the Which career and noncar 2 PMR's will be separated How is mail received and d box be retained? Will a lock Arrives 5:30 am. Final disp How many Post Office be	cer employees will be d. lispatched at the officied pouch be utilized auch is 17:30. Collectoxes are installed?	e and at what times? How will to gion box will be retained in the country	his be affected by discreent facility.  136 133	
	If yes, please identify the Which career and noncar 2 PMR's will be separated How is mail received and d box be retained? Will a lock Artives 5:30 am. Final disp How many Post Office be How many Post Office be What are the window serv	on by name and address of employees will be d. inspatched at the office ked pouch be utilized auch is 17:30. Collect oxes are installed? oxes are used? vice hours?	e artfected and what accommoda e and at what times? How will to? ion box will be retained in the cook of the cook	his be affected by discreent facility.  136 133 - 01:00 pm	20-20-00-00-00-00-00-00-00-00-00-00-00-0
	If yes, please identify the Which career and noncar 2 PMR's will be separated How is mail received and d box be retained? Will a loci Arrives 5:30 am. Final disp How many Post Office be	on by name and address of employees will be d. inspatched at the office ked pouch be utilized auch is 17:30. Collect oxes are installed? oxes are used? vice hours?	e artfected and what accommoda e and at what times? How will to? ion box will be retained in the cook of the cook	his be affected by discreent facility.  136 133 - 01:00 pm to 05:00 pm 5 09:30 am 8	20-20-00-00-00-00-00-00-00-00-00-00-00-0
	If yes, please identify the Which career and noncar 2 PMR's will be separated How is mail received and d box be retained? Will a lock Arrives 5:30 am. Final disp How many Post Office be What are the window serv	on by name and address of employees will be d. d. dispatched at the office ked pouch be utilized auch is 17:30. Collec- oxes are installed? oxes are used? vice hours?	e artfected and what accommoda e and at what times? How will to? ion box will be retained in the cook of the cook	his be affected by discreent facility.  136 133 - 01:00 pm 0 05:00 pm 5 09:30 am 8 24 M-F 24 S	

# Post Office Survey Sheet/continued)

Ducket: 1354141 - 83218

Page Nhr. 15 Page Nhr. 2

-	Nota	potential CBU/parcel lockers sites and distances from present Post Office site.  pplicable.	
2.	***************************************	ré any special customer needs? (People who cannot read or write, who cannot drive, who aps, etc.) How can these people be accommodated? ecial Needs Customer	o have infirmities or physical
13.	Rural	delivery/HCR delivery.	
	18	What is current evaluation?	.0
	b.	Will this change result in the route being overburdened?	Yes No
		If so, what accommodations will be made to adjust the route?	
	C	How many boxes and miles will be added to the route?	134, box 3.00 Miles
	d.	What would be the additional annual expense if the route is increased?	11023
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
	1.	At what time of the day does the carrier begin delivery to the community?	08:00 am
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No
		If so, how?	0
4	Are the disconti	Post Office box fees at the facility that will provide alternative service different from the nued? If so, how (Cost)?   More   Same Less	se at the office to be

# Community Survey Sheet

Post Office Name	BASALT	ZII+4	83218-9998
Congressional District	2nd	Date	05/20/2011
Incorporated?		Yes 📝 No	
Local government provide	ded by:	City of Basalt	
Police protection provide	ed by:	Bingham County Sherif	r
Fire protection provided	by:	Shelley/Firth Fire Dept	
School location:		Firth ID	
What population growth No growth documented.	is expected? (Please docume	int your source)	
What residential, comme No growth documented.	rcial, or business growth is e	expected? (Please document your source)	
Are there any special con Is the Post Office facility	special historical events relate immunity events to consider? a state or national historic la estate office when verification	andmark (see ASM 515 257)	
What is the geographic/en retires, farmers,	conomic make-up of the com	amunity (e.g., retirees, commuters, self-emple	oyed, farmers)?
Do employees of the office	s are provided by the Post Off ally meeting location, voting p see offer assistance to senior of made for these services if the	Tice (e.g., public bulletin board, place, government form distribution center, citizens and handicapped)? Post Office is discontinued?	

# Highway Contract Route Cost Analysis Form

			Estima	Highway Contract Route ted Cost for Alternative S	ervice	
Office I	Name:	BASALT	2000			
Office 2	Zip+4	83218 -9998	District	SALT LAKE CITY PFC		
1.		e number of additional be added to the route		0	x 3.64 hours per year	0.00
2.	Enter the miles to	e number of additional be added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.	Enter the (Contact Officer)	HCR hourly rate Area Manager, Purcha	sing/Contra	cting		26.45
		Total addition	nal compen	sation (HCR hourly rate )	total time added to the route)	0.00

Docket 1354141 - 83218 Item Nbr. 17

Page Nor. 2

#### Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office	Name:	BASALT					
Office	Zip+4:	83218 -9998	District:	SALT LAKE	CITY PFC		
1.		e riumber of additional be added to the rural		9	134		
2.	Enter the miles to	number of additional be added to the route			3.00		
	Enter the	volume factor		1	2.32		
					Total (addition	nal boxes x volume factor)	310.68
3.	to be add	number of additional led to the rural route	boxes		134		
	3 4 mile 1 5 mile	ed boxes			134.00	x 1.00 Min	134.00
		L route boxes			0.00	x 1.82 Min	0.00
	Regular I	Non-L route boxes		-	0.00	x 2,00 Min	0.00
					То	tal additional box allowance	134.00
4.	Enter the r	number of additional d oute	ally miles to I	be added to	3.00	x 12 Mileage Standard	36.00
					Total a	dditional minutes per week carried to two decimal places)	480.88
5.		ional annual minutes minutes per week yea	ar)		480.88	x 52 Weeks	25,005.76
6.	(additional	ional annual hours annual minutes/			100000000	77.0	
7.	60 minutes Enter the n	ural cost per hour (see	١		25,005.76	/ 60 Minutes	416.76
	carrier, con	yroll summary report- isolidated)	- rurai		26.45		
			Total Ann	nual Cost (ad	ditional annual	hours x rural cost per hour)	11,023,37
B.	Enter lock p	oouch allowence (if ap	plicable)				0.00

	U.S. Postal S DST OFFICE CLOSING OR COL Fact Sho	<b>NSOLIDATION PROPOSA</b>		f. Bete Prepared 05/20/21		
E Post Office Rome	Same and the same and	1. State and ZIP + 4 Code (b), #3218-9998		-		
& District, Cuntemer Service	L. Area, Contamer Service	6. County	17. Congr	esalanal District		
SALT LAKE CITY FFO  I. Research for Proposal to Discount Minimal number of dustomers and reso transactions indicate that Runa Route to outside boston will continue to provi effective and regular service.	II No Suspinson	Brighten diffessor and Date	10. Proposed Parms	mani Affernata Service		
10.3	California		17. Hours of Service			
# PM PM PM VI	actory Flemon & Date retried	a. Time W-F 8.00 am to 12:00 pm, 1.00 pm to 5.00 pm.	Set # 00 am to 9:30 as	Total Window Hours Per Wines		
t. OIC Gene	Non-Career	a Cobby Time M-F 24 hours	Sat 24 hours	41.50		
c. Current PM POSITION Level (150(EAS-11 d. No of Center-0 No of Center- s. No of Others-0 No of Center-	0 No of Non-Center-0					
	uctumers Served	1 19	Daily Volume (Piec	es		
General Delivery	0	Types of Muli	Received	Dispatched		
b, P.O. Sox	133	a. First-Class	25e	67		
d Rurof Delivery	- 0	b. Newspeper	85	1		
e. Highway Contract Route Rox		c. Parcel	10	- 1		
f. Togs	133	d. Other		6		
g. No. Recentry Duplicate Service	1 0	-	353	76		
fs. Average No. Clarky Transactions	1 14.00	No. of Postage Meters     No. of Parents		0		
2009 2010 2010	16.	\$ 16,216 \$ 15,421 \$ 14,929	PM Bonio Salar (no Cole) 1 33166	\$ (33.5% or 6.) \$11,111		
166. Explain Sand slone post office.	ma 📈 Oew 1		if Yes, must vector by	6 60-600		
17. Schools, Churches and Organization	un in Service Arus: No. 1	10. Administrative/Emanate	g Office (Proposed):			
Marmon Church		Name FIRTH Whitee Service Hours M-F Libble Hours M-F PO Bosses Available 148	EAS Lives 8 30 set to 420 pm 24 hours	Miles Away 1.4 SAT IN SORE		
18. Businesses in Service Area.	No. 0	20 Newwood Post Office (Mid	flement (from Abover)			
nd butinesses		Name FIRTH EAS Love Mess Away 1.4 Whitow Service Hours M.F.830 am \$5.430 pm SAT tions Lottly Hours M.F.830 am \$5.430 pm SAT tions FO States Avelable: 149				
Anne Name and Title	31,7%	pared by		70 m W 25 m 2505		
NOA PICKETY D Discontinuarina Coordinator Marie	[Telephone No. AC	LINDA PICKETT Location		(801) 974-2547		
NOA PICKETT FORM 4820, June 1993	(801) 974-2547	SALT LAKE CITY, UT				



lame: vea longresi	BASALT WESTERN sonal District. 2nd				District County	State ID SALT LAKE CITY PFC Bingham	Zip Gode: 83218
EAS Grade:		15				Finance Number	150625
ost Offic	ce:		Classified Station	[7]		Classified Branch	GPO

This form is a place holder for number 19. And the ventication of new service type is complete.

Prepared by:	Linda Pickett	Date	05/03/2011	
Title	SALT LAKE CITY PFC Post Office Review Coordinator		35,550,000,000	
Tele No.	(801) 974-2547	Fax No:	(901) 974-2936	
			214-2800	



04/15/11

OIC/POSTMASTER

SUBJECT: BASALT Post Office

Enclosed are questionnaires addressed to customers of the BASALT Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/01/11 for further review.

Linda Pickett Post Office Review Coordinator Enclosures



April 14, 2011

OOCKET NO ITEM NO PAGE 1354141

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Basalt Post Office retired on 04/25/2008. The Office is being studied for possible closing or consolidation for the following reasons: Minimal number of customers and retail transactions indicate that Rural Route delivery to curbside boxes will continue to provide effective and regular service.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Firth Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Firth Post Office, located 1.4 miles away. Hours of service at this office are 08:00 to 5:00, Monday through Friday, and 08:00 to 09:30 on Saturday. Post Office box service is available at this location for a fee.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by using the pre-addressed envelope provided or at the community meeting by Friday April 29th, 2011.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at Firth Grange City Hall located at 106 E Center Street on Thursday April 22<sup>nd</sup> at 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Linda Pickett at (801) 974-2547.

Thank you for your assistance.

Sincerely,

WILLIAM L SCOUTEN

Manager, Post Office Operations

1760 W 2100 S

Salt Lake City, UT, 84199-8800

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations Carrier delivery information



# Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	ostal Services			220000	
a.	Buying Stamps	Daily	Weekly	Monthly	Never
					1_1
b.	Mailing Letters				
C.	Mailing Parcets				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
£	Buying money orders		П	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
k	Buying stamp-collecting material			П	П
Oti	ner Postal Services			100	
а.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES.	□ NO		
).	Using for school bus stop	YES	□ NO		
1	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	## COM	trad // /		_
1.	Using public bulletin board	YES	□ NO		_
	Other	YES	□ NO		
	If yes, please explain:		Пио		
Doy	ou pass another Post Office during business hours while traveling to or from wo	rk_ or shopp	ing, or for pe	ersonal nee	ds?
		YES	□ NO		
	If yes, please explain.				



		Better			Just as Good		No Opinion		Worse
	If yes,	please explain	n.					-	
	_								
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
		Shopping							
		Personal nee	eds						27.7
		Banking							
		Employment							
		Social needs							
	92×9900			e Sistem	NOVEMBER OF THE				
	Do you	Currently use lo	ocal busines: No	ses in	the community?				
	If yes, w			em if	the Post Office is disc	ontinued?			
	I	Yes 🗌	No						
me									
ldre	SS:				-57-52				
	ione:								
leph									



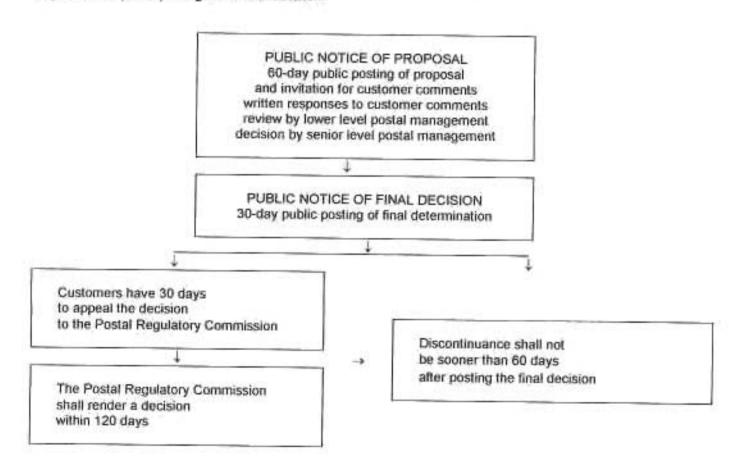
DOCKET NO 1354141 TEM NO 21 PAGE 4

## SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





#### POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

#### MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

#### PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier in mmemorative stamps and stamp-collecting products are also available. The customer addresses the postage

id order form envelope, encloses payment by personal check or postal money order made payable to the United states Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



05/03/2011

BRANDON D FINCK PO BOX 152 BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Baselt Post Office should be pursued, a formel proposal will be posted in the Firth Post Office and Basalt Post Office at a later date, if you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely:

William Scouten Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 84199-8800

2



### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps			K	
b.	Mailing Letters		Ø		
Ċ.	Mailing Parcels				M
d.	Pick up Post Office box mail		$\boxtimes$		
e.	Pick up general delivery mail				
f.	Buying money diders				Z
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				₩
h	Sending Express Mail				54
i,	Buying stamp-collecting material				A
Oth	ner Postal Services				
a,	Entering permit mailings	YES	NO NO		
D.	Resetting/using postage meter	YES.	NO 1		
No	npostal Services				
n.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	NO IN		
0.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:	_			_
ø,	Using public bulletin board	YES	⊠ NO		
ė.	Other	YES	NO.		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	sing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain	Shellow	& Find	Som	Linn



	24 Better		Just as Good		No Opinion	Worse
If yo	165	Pan to	go to post	other, meu	h reather	how deliver
-25	ing insist					
For w service	hich of the following d	o you leave y	our community? (C	heck all that apply	) Where do you	go to obtain these
₽3	Shopping					
Ø	Personal rigeds					
M	Banking					
$\boxtimes$	Employment					
****	A STATE OF LOWER	-5.0				
Ø	Social needs					
Да уа	Social needs  au currently use local l  Yes No would you continue			scontinued7		
Do yo	Yes No	o use them if		scontinued7		
Do yo If yes	Yes No	o use them if	the Post Office is d		4 T.J. E	326
Do yo  Nyes  sme: Br	Yes No Would you continue	Finc K	the Post Office is d	N. Basai		3216



DON SIMPKINS PO BOX 104 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547

Sincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

2



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never	0-6
â,	Buying Stamps			随		X
b.	Mailing Letters			13		Ø
C.	Mailing Parcets					N
đ,	Pick up Post Office box mail					M
e.	Pick up general delivery mail				Ø	
f.	Buying money orders				Ø	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					Ø
ħ.	Sending Express Mail				M	
h.	Buying stamp-collecting material				M	
Oth	ner Postal Services	100000			1984	
ä.	Entering permit mailings	YES	<b>⊠</b> NO			
b.	Resetting/using postage meter	☐ YES	DA E			
No	npostal Services					
a,	Picking up government forms (such as tax forms)	YES	⊠ NO			
Ь,	Using for school bus stop	YES	№ NO			
2	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO NO			
	If yes, please explain:					
1	Using public bulletin board	YES	⊠ NO		-076	
θ,	Other	YES	₩ NO			
	If yes, please explain:	-	00-01000		- 2	
Do :	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?	
		X YES	□ NO			
	If yes, please explain:	SHELLE	y , F16	TH,	T.T.	



	Better		Just as Good		No Opinion	☐ Worse
if ye	es, please explain;					
For wi	hich of the following dies?	you leave y	our community? (Ci	heck all that apply	y.) Where do you g	o to obtain these
X	Shopping	IF,	SHELLEY	BLACKS	205	
B	Personal needs	h	A	11		- 17
M	Banking	n	"	11		
×	Employment	11	rie arenesame			
$\boxtimes$	Social needs	11	h	11		
2012700	u currently use local b  Yes Mo would you continue to	THE	RE ARE			
100	Yes No	11		sconunced?		
Di	N 5148KI	25				
s P.	. O. BOK H	94				
		D 832	1900			

DOCKET NO 1354/4/-83218
PAGE 2-3

FOR COST SAPINGS, IT WOULD BE

BETTEL TO CLOSE EITHER BASALT OR

FIRTH POST DEFICES. WELE IS LONGALY

DUE HILE BETWEED, AND NOT ENDUGH WALK

OR ACTIVITY TO TRISTIFY BASALT POST DEFICE.

END OF BLOCK BOXES (ALL WEATHER BOXES CENTRAL

LOCATION) NORLD BE MILE EFFIENT.

Jel.



MICHAEL AND KIM WILBERG PO BOX 155 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547

Sincerely.

William Scouten.

Manager, Pest Office Operations 1760 W 2100 S

2



# Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
ä;	Buying Stamps		M	De	
b.	Mailing Letters	ΙĆ		r i	
C.	Mailing Parcels			DX	
d,	Pick up Post Office box mail	D			
ø.	Pick up general delivery mail	₩.			
t.	Buying money orders				N
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Þ	
ħ.	Sending Express Mail				Z
Ĺ	Buying stamp-collecting material				100
Oth	er Postal Services				
ä,	Entering permit mailings	YES	M NO		
ь.	Resetting/using postage meter	T YES	NO A		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 📈		
b.	Lising for school bus stop	YES	NO NO		
G.	Assisting senior citizens, persons with disabilities, etc.	YES.	₩ мо		
	If yes, please explain:				
d.	Using public bulletin board	N YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	uk prahon	inn or for o	acconal na	ede2
10.00 A	The party of the state of the s	X YES	NO NO	E(auridi ile	-497
	If yes, please explain:				
	Shelling - 4 2 turn dout	2	Proc	5	-



1200	Post Office bo		Just as Good	, companie un		No Opinion	[] Wo	fy irse
		44	a 1	1-	7	6	-	
HA	es, please exp		questia	OD V	TOA	male		
-	ALL LE							
For w	hich of the follows?	owing do you	leave your community	? (Check all t	hat apply.	) Where do you go	to obtain these	•
XJ	Shopping	Ida	no Jells					
Th-	Personal n	eeds D	daho Jal	ls_				
X	Banking	Shel	lin					
Di	Employme	m Shu	lle x Dd	aho	Jal	ls		
K	Social nee	ds Id	aho Dal	b				
	N Yes	No ntinue to use	sses in the community		ed7			
ame: M	charl	. * Ki	n Will	eg				_
	V 1	170	E PA	har	155			
ddress: 8	15 M	1012	6 10	DOX	122			
ddress: 8	JD8-	110-1	2010	707	122			



TERRY HASTINGS PO BOX 61 BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Baselt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Bincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

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2



# Postal Service Customer Questionnaire

Pot	tal Services	Daily	Weekly	Monthly	Never
ä.	Buying Stamps	X		團	
b.	Mailing Letters			$\times$	
C.	Mailing Parcels		Ø		
d.	Pick up Post Office box mail			K	
e.	Pick up general delivery mail	Ø	X		N
t,	Buying money orders			W	
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z	図
h.	Sending Express Mail				123
į.	Buying stemp-collecting material				13.
Oth	er Postal Services				
а.	Entering pehnit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	□ NO		
No	postal Services				
8.	Picking up government forms (such as tax forms)	TYYES	☐ NO		
b.	Using for school bus stop	YES	X NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain	-			
d.	Using public bulletin board	☐ YES	⊠ NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:				-
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for	personal n	eeds?
		VES YES	□ NO		
	If yes, please explain:				_



	Better		Just as Good	M	No Opinion	Worse
If ye	s, please explain:					
-					7.2	
For wh	nich of the following do	you leave y	rour community? (Chec	ok all that appl	y.) Where do you g	o to obtain these
圍	Shopping					
	Personal needs					
Ø	Banking		52-20			
卢	Employment					
Ó	Social needs					
if yes,	Ves □ No	o use them if	the Post Office is disc	ontinued?		
iress: f	B0461 B	east o	3.Och			
	0111 1401	2				
ephone:	346-6759	3				



DORALEE HATLEY PO BOX 66 BASALT, ID 83218

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Fifth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

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2



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			1	
ь.	Mailing Letters		V		
C.	Mailing Parcels			Ø	
ď.	Pick up Post Office box mail	Ø			
ė.	Pick up general delivery mail				201
t.	Buying money orders				A
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\Box$		M
n,	Sending Express Mail				N
i.	Buying stamp-collecting material				4
Ott	er Postal Services				
a.	Entering permit mailings	YES	V NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	₩ NO		
e.	Other	☐ YES	₩ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for p	personal ne	eds?
		VES YES	□ NO		
	If yes, please explain: RFD				
	Daughter's mail bex				



	☐ Better	Just as Go	ood	No Opinion	☐ Worse
If yes	s, please explain:		_		45
_					
For wh	ish of the following diss?	o you leave your commi	inity? (Check all the	d apply.) Where do	you go to obtain these
V	Shopping				
V	Personal needs				
V	Banking				
	Employment				
V	Social needs				
Do you	currently use local b	usinesses in the commi	unity?		
20,00	▼ Yes No				
If yes,	would you continue t	o use them if the Post O	ffice is discontinued	17	
	Yes No				
		Halla.			
- 5		Hatley			
ress: B	0x 66. B	asalt, ID	83218		
chann	108-480-	0793			
phone:	MUD DOD	W/13			
e: 4	-21-11				



JOHN R CHAVIS PO BOX 52 BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feet free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations

1760 W 2100 S

2



# Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			X	
b	Mailing Letters		⊗		
C:	Mailing Parcels				
d.	Pick-up Post Office box mail				
G.	Pick up general delivery mail				4.3
f.	Buying money orders			DKI	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				B
ħ.	Sending Express Mail				
i.	Buying stamp-collecting material				×
Oth	ner Postal Services				
a	Entering permit mailings	YES	NO.		
b.	Resetting/using postage meter	YES	NO 🔄		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	NO K		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	XI NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	си 🗵		
B,	Other	YES	NO NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shap	ping, or for	personal n	eeds?
		YES	DE NO		
	If yes, please explain:				



	☐ Better	Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			
100				
For wi		o you leave your community? (C	heck all that apply.) Where do	you go to obtain these
函	Shopping			
B	Personal needs			
M.	Banking			
	Employment			
	Social needs			
	Yes No No would you continue to	o use them if the Post Office is di		
A	ahnie D	ChAVID		
18: 6	66 E 810.	nPox 52 5	BASALT, Fd.	83218
		1 1 4 - 1	- 7	
one:	208, 341	6.6201		



GLORIA MOGREGOR PO BOX 141 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basait Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please teel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

2



# Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
8,	Buying Stamps			X	
b.	Mailing Letters		N)		
C.	Mailing Parcels				$\boxtimes$
d.	Pick up Post Office box mail	M			
Θ.	Pick up general delivery mail				M
f,	Buying money orders				Ø
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
H.	Sending Express Mail				X
i,	Buying stamp-collecting material				Ø
Ott	ner Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
Dr.	Using for school bus stop	YES	⊠ NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	<b>⊠</b> NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	₩ NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for	personal n	necis7
		YES	NO NO		
	tf yes, please explain:				



	Better	Just as Good	M	No Opinion	_ Wors
If ye	es, please explain.				
_					
		L B (PL	di an aria a aria		e to obtain these
servic		o you leave your community? (Chec	k as that appr	y, y where do you g	o to dotain triese
	Shopping				
	Personal needs				
	Banking		90		
	Employment	Livron Chief C			
П	Social needs				
Do yo	u currently use local b	usinesses in the community?			
Do yo	u currently use local b	usinesses in the community?			
	Yes No	usinesses in the community? o use them if the Post Office is disco	ntinued7		
	Yes No		ntinued?		
	Yes No would you continue to		ntinued?		
if yes,	Yes No would you continue to	use them if the Post Office is disco	ntinued?		
if yes,	Yes No would you continue to	o use them if the Post Office is disco			
if yes,	Yes No would you continue to	use them if the Post Office is disco		cr Wale 8	3218
tt yes,	Yes No would you continue to Yes No  No  No  82 E. 83.	o use them if the Post Office is disco	Basai		3215



KAELONI AND JEFF BOYD 839 N 665 E BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouters Manager, Post Office Operations 1760 W 2100 S

2



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			X	
b,	Mailing Letters			M	
c.	Mailing Parcels			A	
d,	Pick up Post Office box mail	M			
а.	Pick up general delivery mail	M			
t,	Buying money orders				M
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h,	Sending Express Mail				X
ì,	Buying stamp-collecting material				X
Oth	er Postal Services				1.
a.	Entering permit mailings	☐ YES	X NO		
b.	Resetting/using postage meter	☐ YES	X NO		
Nor	postal Services		1.8716771		
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	X NO		
E.	Assisting senior citizens, persons with disabilities, etc.	YES	D NO		
	If yes, please explain:				_
d.	Using public bulletin board	X YES	□ NO		
€,	Other	YES	NO NO		
	If yes, please explain;		15.00		
Doy	rou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eda?
		X YES	□ NO		
	If yes, please explain	101	and the state of		



e nlease evolain		] Just as Good			No Opinio		Desire Allega
a. picase exploit	This_	autstan	dots	not 1	mak.	any	56MEL
		T				0	laborate service
	ng do you leav	e your communit	y? (Check all	that apply	.) Where d	o you go to	obtain these
Shopping	Idaho	Falls	Blackla	ot_			
Personal need	s Idah	o falls i	Blackfor	+	20/19		
Banking	Firth						
Employment							-0
Social needs							
would you contin	ue to use then				1565		
alloni	& Jest	4 Boyd					
39 N (	105 E	Basa	4, 10	8326			
	Shopping Personal need Banking Employment Social needs  currently use loc would you continu	Shopping daylo Personal needs daylo Banking CAL Employment Social needs  Urrently use local businesses Ves No Tive would you continue to use then	This guestion ich of the following do you leave your community s? Shopping do you leave your community s? Shopping do you leave your community Personal needs do you leave your community Banking Falls Banking Falls Employment Social needs  currently use local businesses in the community Yes or No There are no yould you continue to use them if the Post Office Yes No Allon & Seff Bayford	This question dots ich of the following do you leave your community? (Check all s?  Shopping Idaho Falls Blackfor Personal needs Idaho Falls Blackfor Banking Fall Employment  Social needs  ourrently use local businesses in the community?  Yes No There are no other would you continue to use them if the Post Office is discontinued.  Yes No Self Royal	This question dots not lich of the following do you leave your community? (Check all that apply is?  Shopping Idaho Falls Blackfoot  Personal needs Idaho Falls Blackfoot  Banking Fall  Employment  Social needs  ourrently use local businesses in the community?  Yes No Tiure are no other lousinesses would you continue to use them if the Post Office is discontinued?  Yes No No Ball Bayt	This guestion dots and make ich of the following do you leave your community? (Check all that apply.) Where does?  Shopping Idaho Falls Black Cot  Personal needs Idaho Falls Black Cot  Banking Fall  Employment  Social needs  currently use local businesses in the community?  Yes A No Thank and other businesses would you continue to use them if the Post Office is discontinued?  Yes A No  Allow A Seff Boyt	This question dots and make any lich of the following do you leave your community? (Check all that apply.) Where do you go to se?  Shopping Idaho Falls Blackfoot  Personal needs Idaho Falls Blackfoot  Banking Fall  Employment  Social needs  currently use local businesses in the community?  Yes of No Trunk are no other businesses.  would you continue to use them if the Post Office is discontinued?  Yes No



MARVIN L TRENT PO BOX 154 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date; if you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

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2



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$\boxtimes$		
b	Mailing Lettera		(X)		
C.	Mailing Parcels				X
d,	Pick up Post Office box mail	DXI			
8.	Pick up general delivery mail			1XI	
ť.	Buying money orders				×
9-	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X)
h.	Sending Express Mail				Ø
ŧ.	Buying stamp-collecting material				X
Ott	er Postal Services				
à.	Entering permit mailings	YES	MO X		
b.	Resetting/using postage meter.	YES	[X NO		
No	npostal Services				
à,	Picking up government forms (such as tax forms)	YES YES	☐ NO		
Þ.	Using for school bus stop	YES	⊠ ио		
2,	Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		
	If yes, please explain:	8			_
ď,	Using public bulletin board	YES	□ NO		
₽,	Other	YES	X NO		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from w	ork, ar shopp	ing, or for p	personal ne	eds?
		YES	X NO		
	If yes, please explain:				



400	Better	Just as Good		No Opinion	Worse
IT ye	es, please explain:				
-					
For wh		o you leave your community? (Check	k all that appl	y.) Where do you g	o to obtain these
Ø	Shopping	Idaho Falls, Shell	24		
风	Personal needs	Idaho Falls, She			
1X	Banking	Shelley			
	Employment				
	Social needs				
	Yes No No would you continue to	usinesses in the community?  use them if the Post Office is discor	ntinued?		
	□ Yes□ No  arvin	. Trent			
e M		4	83)	18	
ne: M	larvin L	Basalt, Idahe	83)	18	



CALVIN ROBINSON PO BOX 24 BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional guestions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scoulen Manager, Post Office Operations 1760 W 2100 S

2.



# Postal Service Customer Questionnaire

P	istal Services	Daily	Weekty	Monthly	Never
a.	Buying Stamps			如	
ь.	Mailing Letters	(X)			
e.	Mailing Parcels			00	
ď.	Pick up Post Office box mail	020			
е.	Pick up general delivery mail				Œ
t.	Buying money orders	П	П	Ø	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				团
h.	Sending Express Mail				00
į.	Buying stamp-collecting material		П		团
Ott	ner Postal Services			1000	-
ð.	Entering permit mailings	☐ YES	X NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services		03/45/03/00		
a.	Picking up government forms (such as fax forms)	X YES	□ №		
b	Using for school bus stop	☐ YES	NO IX		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	NO IX		
	If yes, please explain:		***		_
d.	Using public bulletin board	YES	X NO		-
Ð.,	Other	YES	XI NO		
	If yes, please explain:	200	WWW.		_
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for po	msonal nee	ds?
		YES	X NO		
	If yes, please explain:				



		Better		Just as Good		No Opinion	☐ Worse
.1	f yes, pleas	se explain:				20 100	
12	-						
. Fo	r which of the	ne following do	you leave y	our community? (Chec	k all that appl	y.) Where do you go	to obtain these
DS.	Shop	sping					
I.A	Pers	onal needs					
13	Bank	ing					
	Empl	oyment					
	Socie	al needs	=, -				
	Y would y	es 🔲 No		he community? he Post Office is disco	ntinued?		
ime: (							
ame: (	Boy	24	Basi	ut Idas	lo 83	3218	
	Boj	24	Basi	ut Idas	Bo 83	3218	



SHARON RICKS PO BOX 34 BASALT, ID 83216

#### Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basait Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten Manager, Poet Office Operations 1760 W 2100 S

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# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
à,	Buying Stamps		×		
ь	Mailing Letters		×		
c:	Mailing Parcels			×	
ď,	Pick up Post Office box mail	X	$\Box$		
e.	Pick up general delivery mail				2
ť.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			188	
h.	Sending Express Mail				X
1.	Buying stamp-collecting material				X
0	ther Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	X NO		
N	onpostal Services				
B.	Picking up government forms (such as tax forms)	YES	NO.		
b	Using for school bus stop	YES	X NO		
0	Assisting senior citizens, persons with disabilities, etc.	YES	K NO		
	If yes, please explain:	_		-	_
ď	Using public bulletin board	X YES	□ NO		
e	Other	YES	☐ NO		
	If yes, please explain;	-			-
2. D	o you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds7
		YES.	M NO		
	If yes, please explain:				



	☐ Better	3	ust as Good	☐ No	Opinion		Worse
If ye	es, please explain:	-11.	Lagaria	make	Sense		
-	This	question	1 doesn't	TIME	251125		
For w	hich of the following as?	do you leave you	ur community? (Check	k all that apply.)	Where do you go	to obtain t	hese
X	Shopping	Shell	w Black	toola	J.F.		
M	Personal needs	4	9. "	1	**		
X	Banking	11	.11		1.1		
П	Employment				_		
Toronto.							
Do yo	Social needs	if bysinesses in th	ne community?		6.3		
If yes	Social needs ou currently use loca To Yes \ N would you continu	of businesses in the		rd sutto		in	the con
	Social needs  ou currently use local  Yes N  would you continue  Yes N	by sinesses in the se to use them if the Recks	ne community?	other strong		, Jan	the con
If yes.	Social needs  ou currently use local  Yes N  would you continue  Yes N	al businesses in the	ne community?	other strong		art.	the con



DENNIS AND NEDRA SPEAS 618 S 685 E BASALT. ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date; if you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scoulen Manager, Post Office Operations 1780 W 2100 5

Docker, 1354141 - 83218 harn Mar: 12 Page: 10to: //ユー/

2



# Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		N		
b	Mailing Letters		×		
C,	Mailing Parcels			64	
d.	Pick up Post Office box mail		55		
θ.	Pick up general delivery mail		N		
t,	Buying money orders			区	
g.	Obtaining special services, including Certifled Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			IA.	$\Box$
ħ.	Sending Express Mail			五	K)
Ä,	Buying stamp-collecting material				Ä
Oti	er Postal Services				
a.	Entering permit mailings	YES	I NO		
b,	Resetting/using postage meter	YE\$	M NO		
No	postal Services				
a,	Picking up government forms (such as tax forms)	YES	NO.		
b.	Using for school bus stop	YES	Z NO		
c,	Assisting senior citizens, persons with disabilities, etc.	YES	MO MO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	NO NO		
e.	Other	☐ YES	□ NO		
	If yes, please explain:			7.7	
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		¥ YES	☐ NO		
	If yes, please explain:	Since	pring	No. 23.00	



	Better		Just as Good		No Opinion	☐ Worse
If yes	s, please explain:					
-						
For wh	nich of the following do	you leave yo	ur community? (Chec	k all that appl	y.) Where do you g	o to obtain these
ESI	Shapping	Shells	W. Firth - E	FOR	4.04	
×	Personal needs	- Trible Color	1 9			
N	Banking		Ar			
	Employment					
X	Spoial needs		11			
Do you	u currently use local bu		the community?	ontinued?		
If yes,	would you continue to					
	Yes No		edro Spess			
If yes,	Yes No	A F. Z				
ne:	Sig S	A F. Z	> E			



JERRY AND CAROLYN HOWELL PO BOX 74 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouten Manager, Post Office Operations 1750 W 2100 S

Dicket: 1354141 + 83218 hem Nbr: 22 Page Nbr: //3-//

2



## Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
n,	Buying Stamps			N.	
b,	Mailing Letters		A		
à	Mailing Parcels				
d.	Pick up Post Office box mail	M			
3.	Pick up general delivery mail	A			個
0	Buying money orders				冱
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A
Η.	Sending Express Mail				M
	Buying stamp-collecting material				X
Ott	ner Postal Services				
3.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
3.	Picking up government forms (such as tax forms)	YES	NO NO		
0.	Using for achool bus stop	YES	Ø NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	PNO		
	If yes, please explain.	_			
d.	Using public bulletin board	☐ YES	₽ NO		
e.	Other	YES	FNO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	NO		
	If yes, please explain.	1,500			



		Better	Just as Good	Na Opinion	Worse
	If ye	s, please explain:			
	-				
4	For wh	nich of the following do yes?	ou leave your community? (Cher	k all that apply.) Where do you g	o to obtain these
	Ø	Shopping 5	OShelley 87	7 Total his Falls	
	Ø	Personal needs			
	Ø	Banking			
		Employment			
	Z	Social needs	D Idaho F	2015	
	_	Variation to the state of the	Section 5. the second bid.		
5.	Do you	Yes No	inesses in the community?		
	If yes,		se them if the Post Office is disc	ontnued?	
		Yes No			
Name	ĸ	Jerry	E. And Caro	Lyn Howell	
Addre	:\$5	LISE	SOTN P.D.	BX74 Bas	NT, IN 53018
Telep	hone:	208-	514-6913		
Date:		4-19-1			



KENNETH AND CAROL WILLIAMS

PO BOX 119 BASALT, ID 83218

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely

William Scouten Manager, Post Office Operations 1750 W 2100 S

2



## Postal Service Customer Questionnaire

Pos	tal Services	Daity	Weekly	Monthly	Never
a.	Buying Stamps			123	
b.	Mailing Letters	$\boxtimes$			
0.	Mailing Parcels			区	
d,	Pick up Post Office box mail	138			
В,	Pick up general delivery mail				[2]
į.	Buying money orders				<b>(</b> E)
2	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
1	Sending Express Mail				
	Buying stamp-collecting material				<b>Z</b>
Oth	er Postal Services				
3.	Entering permit mailings	YES	M NO		
3.	Resetting/using postage meler	☐ YES	□XNO		
No	npostal Services				
3.	Picking up government forms (such as tax forms)	YES	☑ NO		
1.	Using for school bus atop	YES	NO NO		
2.	Assisting senior citizens, persons with disabilities, etc.	T, YES	NO E		
	If yes, please explain.				
d.	Using public bulletin board	X YES	☐ NO	IC YO	munity to KAN
a.	Other	YES	□ NO		Simething
	If yes, please explain:				
Dα	you pass another Post Office during business hours while traveling to or from w	ark, ar shop	ping, or for	personal n	eeds?
		☐ YES	₩ NO		
	If yes, please explain:				



	Better	Just as Good		No Opinion	Worse
If ye	s, please explain				
-		0/17/07	1 10 10 10		i sa aktola trass
or wh	nich of the following do es?	you leave your community? (Che	ck all that apply	.) Where do you g	o to obtain mese
Ø	Shopping				924-0-0-0
X	Personal needs				
区	Banking				
	Employment				
B	Social needs				
1 55	☐ Yes 🔣 No	ousinesses in the community?  ouse them if the Post Office is disc	continued?		
	11 1	Parol Williams			_
46	nneth and (				
-Ke		SE P.D.B.	119		



BERT RICKS PO BOX 72 BASALT, ID 63218

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basatt Post Office. Your commonts, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basatt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basatt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

Docker: 1354141 - 83249 hem blbr: 22 Page blbr: 45-7



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
ь.	Mailing Letters	D			
a.	Mailing Parcels		凶		
d.	Pick up Post Office box mail	葱			
e	Pick up general delivery mail				N
t.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail			M	
Ł	Buying stamp-collecting material				N
Ott	ner Postal Services				
8.	Entering permit mailings	YES.	X NO		
b,	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO M		
	If yes, please explain:		1.5		_
đ,	Using public bulletin board	YES	NO.		

# POSTAL SERVICE.

	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
-				
For w		you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
(20)	Shopping		88.	
8	Personal needs			
Ø.	Banking			
	Employment	nont-		
П	Social needs	10		
3.0	-	110211		
По ус	ou comently use local br	usinesses in the community?		
	Yes No			
	, would you continue to	use them if the Post Office is disc	ontinued?	
If yes.				
If yes	Yes No	2		
If yes	Yes No	) '/		
If yes	Pert to	clas		
arne: £	Pert to	close Besatt de	183218	
,	Box72	Cless Besatt, So	183218	



KATHRYN BROWN PO BOX 97 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Basatt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Unda Pickett at (801) 974-2547.

Siricerety.

William Scouten

Manager, Post Office Operations 1760 W 2100 S

Docker: 1354141 - 83218 tem Nie: 22 Page Nir. //

2



## Postal Service Customer Questionnaire

208	tal Services	Daily	Weekly	Monthly	Neve
A .	Buying Stamps			X	
٥,	Mailing Letters		20		
	Mailing Parcels				闽
t.	Pick up Post Office box mail	M			
	Pick up general delivery mail				M
2	Buying money orders				×
1.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				133
1.	Sending Express Mail				M
	Buying stamp-collecting material				区
Oth	er Postal Services				
1.	Entering permit mailings	YES	⊠ NO		
1.	Resetting/using postage meter	YES	⊠ NO		
lor	postal Services				
	Picking up government forms (such as tax forms)	YES	⊠ мо		
1.	Using for school bus stop	YES	⊠ NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:			-05.2	
l.	Using public bulletin board	☐ YES	≥NO		
	Other	YES	X NO		
	If yes, please explain:				
le i	you pass another Post Office during business hours white traveling to or from w	ork, or shoor	ong, pr for	personal ne	eds?
-	have below school of 1 and at 1988 while the second school school at 1988 at 1888 at 1	₩ YES	□ NO	TOTAL TRANSPORT	CK (700 4 7)
	If yes, please explain:	43771005578	-17-4770000		
	I pass though shelley to	52	0.7	Ida	1



receive P	ost Office box ser	rvice or general de	est as Good	The same same	No Opinion	Worse
If ye	s, please explain;		Oae	SNIE	make	any
-	_se_	NCE				
For wh		g do you leave you	r community?	(Check all the	d apply.) Where do you g	o to obtain these
M	Shopping	Idaha	Fall	2		
120	Personal need	Total	o Fa	الما		
Ø	Banking	Shell	e 14			
$\square$	Employment					
M	Social needs	Edah	o Fal	LC		
	Yes X	al businesses in th No ue to use them if th No		discontinued	<del>1</del> 7	
ime: V	Cather O Row	-			N. Bas	alt, td. 83
iephone: 2	0.08.8:	21-104:				-1100
ste:	-16:2	LOLL				-



SAM HOLDER PO BOX 178 BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feet free to contact Linda Pickett at (801) 974-2547

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

Docker: 1354341 - E3218 Item NIs: 22 Page Nis: p75+8

2.



## Postal Service Customer Questionnaire

Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured  Mail, Delivery Confirmation, or Signature Confirmation		0000	1000	
Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured		0000		
Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured			<u> </u>	
Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured				
Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured	-		_	
Obtaining special services, including Certified Mail, Registered Mail, Insured				
Obtaining special services, including Certified Mail, Registered Mail, Insured				13
man bear of a decimal of the second of the s			B	
lending Express Mail				V
luying stamp-collecting material				V
Postal Services		- 2		
intering permit mailings	YES	NO		
Resetting/using postage meter	YES	NO NO		
ostal Services		7		
licking up government forms such as tax forms)	YES	₩ NO		
Ising for school bus stop	YES	NO NO		
ssisting senior citizens, persons with disabilities, etc.	YES	NO.		
yes, please explain:				
Işing public bulletin board	☐ YES	NO		
Other	YES	NO		
yes, please explain:				-
u pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal ne	eeds?
	YES	☐ NO		
yes, please explain: Shellen Jirth				
	intering permit mailings  tesetting/using postage meter  patal Services  licking up government forms such as tax forms)  Ising for school bus stop  assisting senior citizens, persons with disabilities, etc.  yes, please explain:  Ising public bulletin board  other  yes, please explain:  u pass another Post Office during business hours while traveling to or from wo	tesetting/using postage meter    YES     Sestal Services     Index   YES     Index   Services     Index   YES     Index   Services     Index   YES     Index   YES     Index   YES     Index   Index   Index     Index     Index   Index     Index     Index   Index     Index	Intering permit mailings  Itesetting/using postage meter  Itesetting/using postage meter  Itesetting/using postage meter  Itesetting/using postage meter  Itesetting up government forms Iteset as tax forms)  Itesetting up government forms Itesetting up government for gover	Intering permit mailings  Itesetting/using postage meter  Itesetting/using postage pos



	Better	Just as Good	No Opinion	Worse
If yes, please	explain:			
For which of the services?	e following do you les	ave your community? (Check	k all that apply.) Where do you go	to obtain these
Shop	ping			
_/-	nal needs		=	
□ Banki	P. C.			
- /				
Emple	syment.			
Social	needs			
00_1 (SO) - 34_				
Do you current	y use local businesse	es in the community?		
**************************************	es V No	TO THE OUTSING THE TAIL		
	1	on if the Dout Office is disease	office and the	
200		m if the Post Office is discor	nunueur	
I_ Ye	is No			
Q	11			
John	Holde			
001		0	0 11 -	
s /5//	V. 700 E.	P.O By 175	- BASALL ID	83218
4.0	24 100			
one ZOV	346 6820			
	22.66			
1/17	1011			
4.17.	2 -			
add any addition	nal comments on a se	sparate piece of paper and a	stach it to this form. Thank you fo	r taking the time to
add any addition te this questions	nal comments on a se aire.		0 20 0 20 0	Matter A. Contra
add any addition te this questionn TP ym	nal comments on a se aire.	ourrier, o	whis going to	buy sol
add any addition te this questionn TP ym	nal comments on a se aire.	ourrier, o	whis going to	buy sol
add any addition the this questions  I P you	nal comments on a se aire.  90 to a  New M	amories, a	whis going to - front of my k	by sol
add any addition the this questions  I P you	nal comments on a se aire.  90 to a  New M	amories, a	whis going to - front of my k	by sol
add any addition the this questions  I P you	nal comments on a se aire.  90 to a  New M	amories, a	whis going to	by sol



LLOYD TOLMAN PO BOX 31 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or commerce, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerety.

William Scouten

Manager, Post Office Operations 1760 W 2100 S

2



#### Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			B	
b.	Mailing Letters		M		
C.	Mailing Parcels			<b>M</b>	
d,	Pick up Post Office box mail	100			
€.	Pick up general delivery mail				129
t.	Buying money orders				Z
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			82	
h.	Sending Express Mail			K	
i.	Buying stamp-collecting material				1
Ott	er Postal Services				
18.	Entering permit mailings	☐ YES	图NO		
Ď.	Resetting/using pastage meter	YES	13 NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES.	NO NO		
b.	Using for school bus stop	YES	I NO		
С.	Assisting senior citizens, persons with disabilities, etc.	VES	ои 🖺		
	If yes, please explain:				_
đ	Using public bulletin board	YES	M NO		
e.	Other	YES	NO 🖾		
	If yes, please explain:				_
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				-50



	Better	Just as Good		No Opinion	Worse
If ye	s, please explain:		9-0-52-6		
For wh	nich of the following do	you leave your community? (			
a	Shopping	Idaho	FARIS	\$ 611	RICFOST
	Personal needs			-	
Ø	Banking	BlA	CAFOUT		
DG.	Employment	I NRIV	e to	Apend	leen of Bork
	-				
	Social needs				
	u currently use local be Yes No would you continue to	usinesses in the community? o use them if the Post Office is	discontinued7		
	u currently use local bo		discontinued?		
	u currently use local be Yes No would you continue to		discontinued?		



FRANKLYN AND NANCY FREEMAN

PO BOX 111 BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your queetionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Baselt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten

Manager, Post Office Operations 1760 W 2100 S

2



## Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
	Buying Stamps			13	
i.,	Mailing Letters		25		
	Mailing Parcels			×	
	Pick up Post Office box mail	X			$\Box$
	Pick up general delivery mail				X
	Buying money orders				B
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				烟
	Sending Express Mail				X.
	Buying stamp-collecting material				K
h	r Postal Services				
	Entering permit mailings	YES.	≥ NO		
	Resetting/using postage meter	T YES	K NO		
r	postal Services				
	Picking up government forms (such as tax forms)	YES	NO NO		
	Using for school bus step	YES	NO X		
	Assisting senior citizens, persons with disabilities, etc.	YES	NO X		
	If yes, please explain:		Avour		_
	Using public bulletin board	YES	₩ NO		
	Other	YES	□ NO		
	tack to post-mistress and oto	Con wi	Roare	actter	ea t
13	ou pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonat ne	egs?
		X YES	□ NO		
	If yes, please explain: Firth / Skalley				



		Better		Just as Good		No Opinion	Worse
Hy	s, ple	ase explain:			_		
-							
For w		the following do	you leave y	our community? (Chec	k all that appl	y.) Where do you g	o to obtain these
X	Sh	opping 2	Idaho!	Falla 1BK	achto	4	-15/0-00
	Pe	rsonal needs	Dalako	ERC / 12	Alors	1	
	Ba	nking S/o	Clay 1	Danks Pas	Re .		
	Em	ployment R	tered	)			
П	Soc	cial needs	dikal	allo / Sla	block	1 Pocate	ela
	_			-/	V.		
Do yo		ently use local bu	sinesses In	the community?			
		Yes No	9	90.20.000	521		
If yes			use them if	the Post Office is disco	intinued?		
	M	Yes No					
me: F	=ta	nolyn	TNa	na Free	eman		
dress: /		Box 111		net Id S	3218		
lephone:	20	8-346-	653				
,	,	1 10	**				
ile:	1-	April	201	1			



AILEEN MELSEN 835 N 675 E BASALT, ID 83218

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basatt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

Docket: 1554141 + 83218 Inon Nic: 22 Page Nic: 20-1

2



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
3,	Buying Stamps			2	
b	Mailing Letters		×		
c.	Mailing Parcels			$\boxtimes$	
ď.	Pick up Post Office box mail	×			
Θ,	Pick up general delivery mail				B
r,	Buying money orders.				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				B
ħ.	Sending Express Mail				$\boxtimes$
į.	Buying stamp-collecting material				×
Ott	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	NO 🖾		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	NO NO		
b,	Using for school bus stop	YES	₩ NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	NO K		
	If yes, please explain:		0-7		
d,	Using public bulletin board	YES	NO X		
e.	Other	YES	NO 🔀		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal ne	teds?
		X YES	□ NO		
	tf yes, please explain:				



	☐ Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
-				
For wi		you leave your community? (C	heck all that apply.) Where do you	go to obtain these
	Shopping I	Jaho Falls.	Firth , She	lley
$\boxtimes$			Firth , She	
N.	Banking		lley	17.1
$\boxtimes$	Employment	Fieth	and the death	
2	Social needs	Firth Shelley	Idaho Falls,	STay in Basas
				for church
. Do yo		There are	none	
If yes,		use them if the Post Office is d		
	Yes No			
ame: A	ileen 1	lielsen		
ddress:	835 N. 6	75 E. B	asolt, Idole	832/8
elephone:	346-433	6		
and an area of				



JAMES GERARD PO BOX 84 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basat Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basait Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or communits, please feel free to contact Linda Pickett at (801) 974-2547

Sincerely,

William Scouten

Manager, Post Office Operations 1760 W 2100 S

2.



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			K	
b	Mailing Letters	120			
rj.	Mailing Parcels			区	
ď.	Pick up Post Office box mail	网			
e,	Pick up general delivery mail				Ď
£.	Buying money orders				X
g	Obtaining special services, Including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			□ X	
1	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES.	NO M		
b,	Resetting/using postage meter	YES	NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				_
đ.	Using public bulletin board	YES	□ NO	1.707	
€.	Other	YES	□ мо		
	If yes, please explain:				-
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO.NO		
	If yes, please explain:				



		Better		delivery service, con Just as Good		No Opinion	Worse		
	If ye	s, please explain:	-	-					
	_					u Militaro do vinu a	o in chilain Maca		
4.	For wh		do you leave	your community? (Ct	seck as mar abbi	y, ) syriere do you g	o to detail should		
	X	Shopping							
	E	Personal needs							
	M	Banking							
		Employment							
		Social needs							
	_:								
5.	До уо	u currently use local		the community?					
	If yes,			the Post Office is di	scontinued?				
		Yes N	•						
Name:		Jar	nes	Gerar	Į.				
Addres	ss:	Box 84		806N BS	OE .	Basalt	10 83218		
Teleph	опе:	208-5.			Coll 3	60- 278	5		
Date:		16 0	pril	2011					



APRIL THORNOCK 810 N 700 E BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basait Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely

William Sosuten Manager, Post Office Operations

1760 W 2100 S Salt Lake City, UT, 84199-8800 Declar: (354)41 - 83218 from Nhr: 22 Page Mhr: 22 - /

2



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а,	Buying Stamps			Xi	
b,	Mailing Letters		X		
C.	Mailing Parcels			X	
d,	Pick up Post Office box mail	X			
Đ,	Pick up general delivery mail	X			
t.	Buying money orders				X
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\Box$	×	
h.	Sending Express Mail			X	
î,	Buying stamp-collecting material				X
Ot	ner Postal Services				17.172
n,	Entering permit mailings	YES	□ NO		
b,	Resetting/using postage meter	X YES	□ NO		
No	npostal Services				
à.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	NO K		
c.	Assisting senior offizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain				
d	Using public bulletin board	X YES	□ NO		
Θ,	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		X YES	□ NO		
	If yes, please explain	G.			
	111 175				100

# POSTAL SERVICE.

servi	•	
	Shopping Shelley, Idaha Falls	_
×	Personal needs Idahia Falls	_
N	Banking Idaho Falls	
	Employment	
X	Social needs Than Falls	
	Yes No	
10: Aç	pril Thornock	_
10: Aç	Pril Thornock SION 700 E	_
-	200-4189	_



NO NAME 1

BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

4



## Postal Service Customer Questionnaire

		and distance appropriate	Daily	Weekty	Monthly	Never
	Pos	tal Services			Ø	П
	a.	Buying Stamps			17	
	b.	Mailing Letters			$\bowtie$	
	¢,	Mailing Parcels				1 year
	d.	Pick up Post Office box mail	N			
	e.	Pick up general delivery mail	口			
	t	Buying money orders				
	g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
	h.	Sending Express Mail				
	I,-	Buying stamp-collecting material				
	Ott	ner Postal Services		_		
	3.	Entering permit mailings	YES.	/ NO		
	b.	Resetting/using postage meter	YES	☑ NO		
	No	npostal Services	,	12000		
	a.	Picking up government forms (such as tax forms)	Z YES	□ NO		
	b	Using for school bus stop	YES	Z NO		
	c.	Assisting senior ortizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	е.	Other	YES	☐ NO		
		If yes, please explain			-	
2.	Do	you pass another Post Office during business hours while traveling to or from v	vork, or shop	iping, or for	personal	needs?
		A THE TREE PROPERTY OF THE PRO	YES			
		If yes, please explain:	_			-



	☐ Better	Just as Good	No Opin	iion [	Worse
If	yes, please explain:				
F-00	and the second s				2000
serv	which of the following do ices?	you leave your community? (Chec	k all that apply.) Where	do you go to obtain	these
Z	Shopping				
Z	Personal needs				
Ø	Banking				
Ø	Employment				
D	Social needs				
Do y	ou currently use local bu	sinesses in the community?			
	Yes No				
If ye	s, would you continue to	use them if the Post Office is discor	minued?		
	☐ Yes ☑ No				
me:					
dress:					
ephone:					



NO NAME 2

BASALT, ID 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (601) 974-2547.

Sincerely,

William Scouten

Manager, Post Office Operations

1760 W 2100 S

Docket: 1254141 - 83218 Jumi Mar: 22 Page Nim: 24-/

2,



## Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			4	
b.	Mailing Letters				
α.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				B
f	Buying money orders		B		
3	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				19
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				1
Oti	er Postal Services				
а.	Entering permit mailings	YES	NO		
b	Resetting/using postage meter	YES	M NO		
No	npostal Services				
a	Picking up government forms (such as tax forms)	YES	NO		
b.,	Using for school bus stop	YES	9 NO		
Ç,	Assisting senior citizens, persons with disabilities, etc.	YES	D NO	N	
	If yes, please explain:	hola t	No. 13.00	2 fex	TUN
d.	Using public bulletin board	□-YES	□ №		
œ.	Other	☐ YES	☐ NO		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from v	ork, or shops	oing, or for	personal ne	eds?
		YES	□ NO	- 11	
	If yes, please explain:	The cr	for a	ctto	

Drecket: 1354141 x 83218 Item Nily: 22 Page Nils: 24-2



		Better		Just as Good	□ N	o Opinion	Worse
	if ye	s, please explain					
	For wh	nich of the following de	you leave :	rour community? (Chec	k all that apply.)	Where do you go	to obtain these
	B	Shopping					
	let.	Personal needs					
	B	Banking					
	4	Employment					
	1	Social needs					
	10.00						
	Do you	u currently use focal b	usinesses ir	the community?			
	If ves	The state of the s	use them it	the Post Office is disco	intinued?		
	300000	Ø Yes □ No					
am	e:						
NVC	S249 G4						
ddr	ess:				_		
elet	phone:						



CONNIE MITCHELL PO BOX 134 BASALT, ID 83218

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

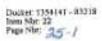
In response to your letter:

- . You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory
- . You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require insetting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basait Post Office at a later date. If you have additional questions or comments, picase feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouters Manager, Post Office Operations 1760 W 2100 S



2



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Buying Stamps		177	(X)	TT.
		-	1427	
Mailing Letters		X		
Mailing Parcels			X	
Pick up Post Office box mail				
Pick up general delivery mail			(20)	
Buying maney orders				X
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			(X)	
Sending Express Mail				$\mathbf{X}$
Buying stamp-collecting material				[X]
r Postal Services				
Entering permit mailings	YES	X NO		
Resetting/using postage meter	YES	₩ NO		
postal Services				
Picking up government forms (such as tax forms)	YES	X NO		
Using for school bus stop	☐ YES	V NO		
Assisting senior citizens, persons with disabilities, etc.	YES	NO X		
If yes, please explain:	-			_
Using public bullètin board	YES	XI NO		
Other	YES	₩ NO		
If yes, please explain:				
ou pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for	personal n	eeds?
	X YES	☐ NO		
	Shell			niles
1	Resetting/using postage meter  sostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities, etc.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:	Resetting/using postage meter	Resetting/using postage meter    YES   NO	Resetting/using postage meter    YES   NO     No



o o	1.00	Better	Just as Good	No Opinian	Worse
0,0	If ye	s, please explain			
		ich of the following do	you leave your community? (Chec	ck all that apply.) Where do you	go to obtain these
4.	service	157			
	150	Shopping 13	OI 21/07 da		
	15/2	Personal needs	IT MET Edah	).	
	X	Banking Skill	07 21/1		
		Employment 5	elf- Eploned		
	(X)	Social needs	Asko Falls JO		
5,	Do you	u currently use local bu	sinesses in the community?		
		Yes No			
	If yes.	would you continue to	use them if the Post Office is disc	aritinued?	
		Yes No			
			To a		
Nam	e: 0	errale t	Nitchell .		
Addr	ess Q	0 box 13	9 Basalt	31688 07	
			Widness		
	phone:	208-346	6619		

I'm just a small noice that probably won't be heard, but I'd like to say we have used this Post office for 60 years & before us our parents used the Basalt Post Office. It would be so hard for us to have to travel to another town for our mail pick up, to mail packages or to buy stamps. The Post Office in Basalt is only one block away from our home. We can walk to pick up our mail - so much better and easier than having to drive to another town. and I don't like the carrier service. There are so many other services that I need through the Post office that I can't get through the carrier service. The Post office is like the heart of our town ease don't close our Post Office. It's been here so long, I can't even imagine it not bring here anymore. Oidn't Know how much I took our little Post Office for granted, this has really made me realize how important this is to me. I'm sure there are people from big cities that think this is no big deal, but I asure you this is a huge deal to people in our town of

Connie Mitchell Ro. Box 134 Basalt.

XO. 83218



CAROLYN LAMBERT

PO BOX 145 BASALT, ID 83218

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely

William Scouten Manager, Post Office Operations 1780 W 2100 S

2.



# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following.

Pos	stal Services	Daily	Weekly	Monthly	Never
ia.	Buying Stamps				
b,	Mailing Letters		M		
a,	Mailing Parcels				
đ,	Pick up Post Office box mail	四			
e.	Pick up general delivery mail				Ø
ŧ.	Buying money orders				E) pet
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1 7 to
h.	Sending Express Mail				D/M
i.	Buying stamp-collecting material				
Oth	er Postal Services				
а:	Entering permit mailings	YES	□ NO		
3.	Resetting/using postage meter	YES	□ NO		
Noi	npostal Services				922 222
3	Picking up government forms (such as tax forms)	YES	☐ NO	Nota	waitable
b.	Using for school bus stop	YES	Ū-NO		
E,	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	Hendi 27	sed por	king . no	plane.
d,	Using public bulletin board	☑ YES	☐ NO	0.)	
a.	Other	☐ YES	☐ NO		
	If yes, please explain:		-		
Do	you pass another Post Office during business hours while traveling to or from w	vork, or shopp	oing, or for	personal n	eeds?
		YES	F NO		
	If yes, please explain.				



	17 mm 13914:	general delivery service, comple	No Opinion	☐ Worse
		O a dat the	question? I lo	w 76
If ye	s, please explain:	Po Bol !	General S	- 149
		11/		
For wh	nich of the following do yo	u leave your community? (Check		
B	Shopping	State Belle, Ed	Every other.	week
40	Personal needs		once a non	th
4	Banking		seldom	
	Employment			
[4]	Social needs	W	See faining to	ice o with
	PARCLYN CAN	BASAUT LD 83	32/8	
dinier 1				
	,	16 - doit went.	to be called the	gh -
elephone:	218-346-60	n - doil went.	to be called the	gh
elephone:	,		to be called the	ogle
elephone:	2/8-3:/6-6.	on a separate piece of paper and	attach it to this form. Thank you	for taking the time to
elephone:  ate:  lease add a amplete this  Manual  Lo A	ny additional comments of operationnaire.	on a separate piece of paper and the residual areal for postal as	attach it to this form. Thank you derly, lake By	for taking the time to
elephone:  ate:  lease add a amplete this  Man.  Lo A	ny additional comments of operationnaire.		attach it to this form. Thank you derly, lake By	for taking the time to self. Marchings



BOYD AND LORETTA HOWELL PO BOX 116 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Baselt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Baselt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations 1750 W 2100 S

2.



# Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Pos	stal Services	Dally	Weekly	Monthly	Never
a,	Buying Stamps			X	
b.	Mailing Letters		X X		
c	Mailing Parcels		$\Box$	X	
d,	Pick up Post Office box mail	170			
е.	Pick up general delivery mail				M
t.	Buying money orders			X	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\mathbb{Z}$
ħ,	Sending Express Mail				
í.	Buying stamp-collecting material				X
Oth	er Postal Services				
8.	Entering permit mailings	YES	Ŋ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
3.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	V NO		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	NO X		
	If yes, please explain:				
ď.	Using public bulletin board	YES	□ NO		
e,	Other	YES	□ NO		
	If yes, please explain:			-	
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	XI NO		
	If yes, please explain:				



If you have	e carrier delivery, there will be no change to ost Office box service or general delivery s	o your delivery service —	proceed to question 4 on.	. If you currently	
receive P	ost Office box service of general devely s	-	No Opinion	Worse	
· ·	s, please explain: Value Value	ed locke		brokes whose	
and the same of th	home it will be	hand for the.	alderly to	sit am mo	ul.
		Ü	0	and the second second	
For wh	ich of the following do you leave your comm	nunity? (Check all that app	sly.) Where do you go	to optain mose	
X	Shapping Idams 20	X هالا	a morth		
Ø		- On			
囟	Banking Shelley	9			ē.
	Employment NQ	5			
П	Social needs				01
	currently use local businesses in the community of the Nowould you continue to use them if the Post	Office is discontinued?		ant lyans s	
lame;	Boyd - Koulla	Hannell			
Address:	675 8 847 N	. Basal	A 20% &	Box 116	-
Telephone:	208- 346-606				
Date	4 - 22 - 11				_



MICHAEL AND VELMA YOUNG PO BOX 180 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

. You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547

Sincerely.

William Scouters Marrager, Post Office Operations 1760 W 2100 S



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
é	Buying Stamps			M	
	Mailing Letters		K		
	Mailing Parcels			103	
ě	Pick up Post Office box mail	$\boxtimes$			D ST
	Pick up general delivery mail		K		M
	Buying money orders				图
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			50	
	Sending Express Mail			区	
	Buying stamp-collecting material				'M
t	her Postal Services				
	Entering permit mailings	YES	⊠ NO		
	Resetting/using postage meter	YES	⊠ NO		
0	npostal Services		Herry		
	Picking up government forms (such as tax forms)	MYES	M NO		
	Using for school bus stop	YES	NO NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:	Phriking	1 1 14:	hably en	PSP
ò	Using public bulletin board	₩ YES	□ NO		
	Other	YES	□ NO		
	Hyes, please explain:	Phili			ness.
0	you pass another Post Office during business hours while traveling to or from the	The	oing, or for	personal n	eeds?
		YES	☐ NO		
	If yes, please explain:	SHOPP	1149.7	TEXINEZ	12/3



	Better		Just as Good	No Opinion	Worse
If ye	es, please explain:	MORE	CONVENT	5K)	
-			57400		
For wit	nich of the followin	ng do you leave y	our community? (Chec	k all that apply.) Where do yo	u go to obtain these
K	Shopping	BLACKE	J. IRAHO	PLUS SHELLD	
Æ	Personal need	5 SLACE	HADT TO AH	FALLS, SHELLS	, pochtello
Ø	Banking	SHELLEY	BLACKROS	IDAHO FALLS	HATELYTES THAT THE
	Employment	RETIRE			
123	Social needs	BASALT	SHELLEY	IONTO FALLS	
Do yo	v currently use loc Yes () would you continu	No No No	BUSINESSES	FORTH W Spanning Span	THE POSTOFFICE THE POST OFFICE TO BE A CITY!
If yes,	would you continu	No No No	BILLS INFLESSES.	W BASHT EXCEPTION TO COUNTY OF THE COURT COURTS COURT TO MAKE COURTS COU	THE POSTOPPICE THE POST OFFICE THE POST OFFICE TO BE A CITY!
If yes,	Would you continu	No N	BILLS INFLESSES.  The Post Office is disco	THAT TYOUNG	TO BE A CITY!
If yes,	Would you continu	No No No ue to use them if No C. Yo Li N	BILLS INFLESSES.  The Post Office is disco	SOUTH FORES	TO BE A CITY!



JERRY C AND WILMA L FREEMAN

PO BOX 3 **BASALT, ID 83218** 

#### Dear Postal Barvice Customer:

Thank you for returning your questionhaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

. You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to asset customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickelt at (801) 974-2547

Sincerely.

William Scoulets Manager, Post Office Operations 1760 W 2100 S



If yes, please explain:		No Opinion	Worse
8			-
For which of the following do services?	rou leave your community? (Check	all that apply.) Where do you g	to obtain these
Shopping -	Idoho Tal	W	
Personal needs	11 1	/	94.85 N. 194081
Banking	Shellys &	dr	
Employment	Betileal		
Social needs	His fant	10 Social 7.	Juda
	we despite		
Do you currently use local but	inesses in the community?	./	+ andia
Yes No	Inesses in the community?  Bic acc 26 se them if the Post Office is discon	there are	was sent titl
If yes, would you continue to a	se them if the Post Office is discon	tinued?	
Yes No			
JERRY.C.	FREEMAN a	va Wilna	.L. FREEHA
21011	008 P.O	Ray 2 7	BEELLT Toles
155 DOJN /	006 1.0	DOX 5, C	1950K/ 1040
hone: 1-208 -	- 346-658	7	1000
4-20 th 2		20. 1. 0.	

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## Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po:	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Z	
b.	Mailing Letters		B		
o.	Mailing Parcels				
d,	Pick up Post Office box mail	d			
	Pick up general delivery mail				D
	Buying money orders				4
1	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
1.	Sending Express Mail				70
	Buying stamp-collecting material			Ø	
Oth	ner Postal Services		/		
ı,	Entering permit mailings	YES	1 NO		
),	Resetting/using postage meter	YES	☑ NO		
io	npostal Services		/		
	Picking up government forms (such as tax forms)	YES	Ø NO		
1.	Using for school bus stop	YES	1 NO		
1	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	Hyes, please explain (miled Sent) to the House				
i.	Using public bulletin board the attern	☐ YES	No		
3.	Other	YES	□ NO		
	Hyes, please explain:	_			
30	you pass another Post Office during business hours while traveling to or from w		oing, or for	personal n	eeds7
		YES	NO		
	If yes, please explain				

DOCKET NO 1354/4/ TTEM NO 30 3

If you get ned of our foot Office there in this little hown of Basatt, Ihen every thing we have to send out, we were thing we have to send out, we every thing we have consciering all of aux Pryments, thus sills there, I is only going to make things work for every one in this town. I have you will give this some Consideration.

and lit us buy and past office.

Thank your Treeman 7170 Actions Treeman Husband Jerry Freeman



L HJELM 827 N 685 E BASALT, ID 83218

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basatt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

. You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basati Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

Docket 1354)41 - \$3238. hen Nor 12 Page Nor 3 |- |



# Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
ä,	Buying Stamps			W	
b.	Mailing Letters		V		$\Box$
a.	Mailing Parcels				
ď.	Pick up Post Office box mail	W			
e.	Pick up general delivery mail				Ø.
f.	Buying money orders				B
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h,	Sending Express Mail				B
L	Buying stamp-collecting material				H
Ot	her Postal Services				
a	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	☐ YES	□ NO		
No	onpostal Services				
a.	Picking up government forms (such as lax forms)	YES	☐ NO		
ь,	Using for school bus stop	YES	☐ NO		
c,	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain				
d.	Using public bulletin board	V YES	☐ NO		
0.	Other	YES	□ NO		
	If yes, please explain.				
2. D	o you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	eeds7
		YES	₩ NO		
	If yes, please explain			_	



	Better		Just as Good		No Opinion	☐ Worse
If ye	s, please explain.					
100				-		
For wh	iich of the following d	o you leave ;	your community? (Chec	k all that appl	y.) Where do you go	to obtain these
V	Shopping			_		
	Personal needs					
	Banking					
	Employment					
	Social needs					
ess: 1	346-6188					
ø:						
ase add ar plete this	questionnaire.		rate piece of paper and			
Ou	n Past Of	ralk to	Basall m	office	Saralt a	ige also
tecros.	1		and the second s			
lo 7	nus dri	ne se the	Closing is reason for	essu	h"Chan	ge, but &
lo Tu	nur dri nderstand ld not a	the se	reason for	er Suc Chang	hachan	special sign also the sign, but &



PHILIP AND AMANDA JOHNSON

PO BOX 146 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

. You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by portional check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the maribox for the camer to pick up. Most orders are processed overnight, and some immediately.

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the camer returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

 You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mult will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basait Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

2.



# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

ices	Daily	Weekly	Monthly	Never
Stamps			X	
Letters			X.	
Parcels				以
Post Office box mail	双			
general delivery mail				Q
money orders				这
ing special services, including Certified Mail, Registered Mail, Insured elivery Confirmation, or Signature Confirmation				IX
g Express Mail				区
stamp-collecting material				心
al Services		MDESS:		
g permit mailings	YES	₩ мо		
ng/using postage meter	YES	⊠ NO		
Services				
(up government forms) is tax forms)	YES	₩ NO		
or school bus stop	YES	□ NO		
ng senior citizens, persons with disabilities, etc.	YES	₩ мо		
please explain;	-			
public bulletin board	X YES	□ NO	77-5	
	YES	⊠ NO		
please explain:			_	
s another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
	YES	☐ NO		
please explain:			¥YES □ NO	



<ol> <li>If you h receive</li> </ol>	ave carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently  Post Office box service or general delivery service, complete this section.
	Better Just as Good No Opinion Worse
Ify	es please explain: Not sure of amstron 100 have some concern
To	erause none of the other mail corriers recognize my physical
Ō	darces. Would this be an issue if the voute was changed to homedali
4. For v	which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these oes?
Ø	Shopping
K	Personal needs
X	Banking
X	Employment
M	Social needs
-	
5. Do y	ou currently use local businesses in the community?
	☐ Yes ☒ No
If ye	s, would you continue to use them if the Post Office is discontinued?
	Yes No
Name: \	Philip Johnson / Amanda Johnson
Address	PO BOX 144 / 694 E 825 N Basalt, ID 83218
Telephone.	208-339-0214 /208-881-21058
Date:	04/18/201



GREG AND TERRY ANDERSON PO BOX 41 BASALT, ID 83218

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken:

in response to your letter.

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547

Sincerely,

William Scouten

Manager, Post Office Operations.

1760 W 2100 S

Doder: 1334141 - 33218 from Nicr 23 Paga Nicr 34-7

2



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters	DZ'			
c.	Mailing Parcels	Π,		团	
d.	Pick up Post Office box mail	V			$\; \Box$
e.	Pick up general delivery mail	M			
t.	Buying money orders			口	4
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
hi	Sending Express Mail				W
L:	Buying stamp-collecting material				W
Oth	er Postal Services				
a,	Entering permit mailings	YES.	1 NO		
b.	Resetting/using postage meter	YES	INO.		
No	postal Services				
ä.	Picking up government forms (such as tax forms)	YES	☐ NO		
b,	Using far school bus stop	YES	E NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	_			
d,	Using public bulletin board	YES	□ NO		
e.	Other	T YES	☐ NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w			personal n	eeds?
		YES	NO NO		
	If yes, please explain:	-			



	ve carrier derivery, the Post Office box service Better	Just	as Good	☐ No	Opinion	Worse
If ye	s, please explain	We like	e having	N. A	office in	our_
_			commun	174.		
For wh	nich of the following d	o you leave your c	ommunity? (Check	all that apply.)	Mhere do you go t	o obtain these
4	Shopping					
D.	Personal needs					
V	Banking					
1	Employment					- 1-2
5. Do yo	Social needs ou currently use local				reet & v	-, and the prisit neighbor
If yes	☐ Yes ☑ No would you continue ☐ Yes ☐ No	to use them if the i	e archit Post Office is discon	inued?		
lame:	Greg &	Ferry ,	Anderson	1		
Address	POBL	+	Basal	-110		
Telephone:	208-34	6-6559				
		18, 2011				



HEATHER AND KELLY WISEMAN

PO BOX 125 BASALT, ID 83218

### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

You expressed a concern about senior citizens. Carner service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Bincerely.

William Scouten

Manager, Post Office Operations

1760 W 2100 S

Docker: 1354181 - 83218 hers für: 23 Paga Mir. 35-/

2



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	stal Services	Dally	Weekly	Monthly	Neve
1.	Buying Stamps		Z		
b.	Mailing Letters	Ø			
	Mailing Parcels			石	
i.	Pick up Post Office box mail	d			
,	Pick up general delivery mail	ĸ			
	Buying money orders			1	
1.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		$\Box$	4	
1,	Sending Express Mail			K	
	Buying stamp-collecting material				d
Oti	ner Postal Services		41121		
	Entering permit mailings	YES	NO.		
ş	Resetting/using postage meter	☐ YES	☑/NO		
ło	npostal Services				
ç	Picking up government forms (such as tax forms)	YES	NO NO		
	Using for school bus stop	YES	Z NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	_			
G S	Using public bulletin board	YES	□ NO		
i,	Other	YES	☐ NO		
	If yes, please explain:				

Doctor: 1354141 - 101218 Jum Nie: 22 Page Nie: 35-2



e camer delivery, the out Office box service	re will be no or géneral o	change to your delive lelivery service, compl	ete this section	n.	4, 11, 300 500 100 100
Better		Just as Good		No Opinion	Worse
s, please explain:					
ich of the following do	you leave y	our community? (Che	ck all that appl	y.) Where do you g	o to obtain these
Shopping					
Personal needs					o Hayana
Banking					
Employment					
Social needs					
currently use local b	usinesses in	the community?			
Yes No					
would you continue to	o use them if	the Post Office is disc	continued?		
Yes No					
Heather	4 421	ly Wisem	an		
6716.825	N. BI	asaltild.8	3218 (	P.O. BOX	125)
208-34	6-612	3			
	Shopping  Personal needs  Banking  Employment  Social needs  Currently use local book would you continue to the following to the following do the following do to the following do the following do to the following do the following do to the following do the following	Shopping  Personal needs  Banking  Employment  Social needs  Currently use local businesses in would you continue to use them if	Shopping  Employment  Social needs  Currently use local businesses in the community?  Yes No  Would you continue to use them if the Post Office is disc	Shopping  Bener Just as Good Splease explain:  Inch of the following do you leave your community? (Check all that applies?  Shopping  Personal needs  Banking  Employment  Social needs  Currently use local businesses in the community?  Yes No  would you continue to use them if the Post Office is discontinued?  Yes No  HIGHER & FILL WISHMAN  THE SOCIAL AND WISHMAN	splease explain:  Ich of the following do you leave your community? (Check all that apply.) Where do you go se?  Shopping  Personal needs  Banking  Employment  Social needs  u currently use local businesses in the community?  Yes \( \) No  would you continue to use them if the Post Office is discontinued?  Yes \( \) No  HEATHER & FELLY WISHMAN  LOLE SOTAN BASAL+ LL 83218 (P.O. Pott X.)

DOCKET NO 1354/4/

I do believe it would be a mistake to close the post office in Basalt, Idaho. We have so many people that use this post office on a daily basis, especially the older generation. We do need to keep it open because we would be traveling quite a distance to just buy stamps or mail letters or packages. Please reconsider when thinking of closing this post office as we really do need to keep this one open. It is detrimental to our area.

Thank you

Heather Wiseman



VERLE AND LYLA KOTTER PO BOX 103 BASALT, ID 83218

#### Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formel proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547

Sincerely,

William Scoulen Manager, Post Office Operations 1760 W 2100 S



		Better		Just as Go	od	☐ No	Opinion	☐ Wo	rae
	If ye	s, please explain:		Past	OFFIC	ELM	BASILT	HJBDE.D	4-J460/KL
	_	RETTER	1-61/1	US					
4.	For wh							to obtain these	
	K	Shopping Fil	LTH_	SHELL	EY_	IF.	BLA	CKFOUT	
	[3]	Personal needs							
	139	Banking	5	HELLE	1				
		Employment.							-
		Social needs							
5.	ASS	u currently use local by Yes No Would you continue to	Novie	Au	ALLABLE		.TH 1-	2 WICEZ	ALLAY
Nam	e:	VERLE	1	LYD	4 Ka	TER		_	
Addr	ess	Box	103	B	H SACT,	IDAM	0 8321	8 4.70	E. 825 A
Teles	shone:	(208) 34	6-66	52-			-		

Docker: 1354141 - 83218 Item Nbr: 22 Page Nhe: 34 - 2

2



# Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Nover
а.	Buying Stamps			(X)	
ь.	Mailing Letters			X	
C.	Mailing Parcels				I SUMETHES
d.	Pick up Post Office box mail	X			
π.	Pick up general delivery mail				123
f.	Buying money orders				SOMETIMES
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1 SUNETIME
h.	Sending Express Mail				SOMETIME)
Ł.	Buying stamp-collecting material				
Ott	er Postal Services				
#.	Entering permit mailings	YES	NO NO		
ь	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO K		
ь.	Using for school bus stop	☐ YES	₹ NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:	-			
d,	Using public bulletin board	X YES	□ NO		
e,	Other	YES	□ NO		
	If yes, please explain:	1			
Do	you pass another Post Office during business hours while traveling to or from v	vork, or shop	ping, or for	personal r	needs?
-1795		YES	Contract Contract		
	If yes, please explain:				



JARED AND DANNEILLE ARAVE

PO BOX 1 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter

. You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If a is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a fater date. If you have additional questions or commonts, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerety.

William Scouten Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 84199-8800

Docket: (35414) + 83218 Sees Nier 22 Page Nitr: 3-7-7

2.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following.

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
ь.	Mailing Letters		A		
c.	Mailing Parcels			150	
d,	Pick up Post Office box mail	M			
е.	Pick up general delivery mail	V			
ť.	Buying money orders			麗	N)
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			2	
h,	Sending Express Mail			M	B
į.	Buying stamp-collecting material				X
Ott	ser Postal Services				=70
a.	Entering petmit mailings	YES	M NO		
b,	Resetting/using postage meter	YES	NO IN		
No	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	☐ YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	-			
d,	Using public bulletin board	₩ YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	-			_
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ping, arfor	personal n	eeds?
		YES	NO NO		
	If yes, please explain:				



3,	If you ha	ve carrier deli Post Office bo	very, there w x service or g	il be no chang eneral deliver	je to your deliver y service, comple	y service — procee te this section.	d to question	4, јі уры сипе	щу
	If ye	Better	Bu	□ Just a	A 15	-	Opinion SMall-	. We	wald,
	7	applyon	dest	voyed.	mail fr	aud, Id	entity	nel+,	Mich Dille
4.	For wh	nich of the folk es?	owing do you	leave your co	mmunity? (Chec	k all that apply.) W	here do you g	o to obtain the	Fet.
	$\square$	Shopping	1d	ahofall	s she	lou, bl	ackfoo	+	
	M	Personal n	eeds	Idaho	falls <	helley	black	feet	
	M	Banking	•	Shelle	и	(/			
	A	Employme	nt	Idah	of fall	5 //		×	
	120	Social nee	ds	Id	aho fall	& blech	ctoot,	PICH	
5.	Да ур	u currently us	e local busine	sses in the co	mmunity?				
	117.53	₩ Yes [	] No						
	If yes.	would you co	ntinue ta use	them if the Po	est Office is disco	ntinued?			
		Yes [	No						
Nar	ne:	ared	d	Danr	reille	arave	e		
Ada	dress:	Po	BOX	1	Basal	+ , 1d	2	35218	
Tel	ephone:	208	- 93	2-2	607				
Det	ter	4	1181	11					



NELDA SWEARINGEN PO BOX 83 BASALT, ID 83218

### Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547

Sincerely.

William Socution

Manager, Post Office Operations

1760 W 2100 S

Salt Lake City, UT, 84199-8800



2



# Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps			N	
b.	Mailing Letters	X			
G.	Mailing Parcels			100	
d,	Pick up Post Office box mail	囟			
e.	Pick up general delivery mail				Ø
t.	Buying money arders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			12/2	
h.	Sending Express Mail				K
L	Buying stamp-collecting material				以
Oth	er Postal Services				
в.	Entering permit mailings	YES	K NO		
ь,	Resetting/using postage meter	YES	☑ NO		
No	npostal Services		85 <b>X</b> 2557495		
а	Picking up government forms (such as tax forms)	YES	NO.		
b,	Using for school bus stop	YES YES	⊠ NO		
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	M MO		
	If yes, please explain:	-			
d.	Using public bulletin board	☐ YEŞ	Ø №		
	Other	YES	KI NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
		YES	-		
	If yes, please explain:		70		



	☐ Better		Just as Good		No Opinion	Worse
If ye	es, please explain:				6.455	
_						
For wi	hich of the following d	o you leave	your community? (Chec	ok all that appl	y.) Where do you go	to obtain these
Z		Taho	Falls			
Ø			ho Fall's			
Ø	Banking 57	helley				
	Employment					
	Social needs					
			7.77			
Do yo	u currently use local					
If yes			f the Post Office is disc	ontinued7		
	Yes No					
			ma en escentració			
	AT THE PARTY OF TH		ingen			
s P	O BOX	83				
20.11	12001 26	16-61	13			

Im a 83 year old widow that I can walk up to The Post office. If it is gone I will have no where to walk to. That is all the social life I have I Visit with the people up there. I do not drive. My daugter takes me to I Dano falls to get gloc. Thank You Welda God is light and in Him is no darkness at all. -1 John 1:5



DOUGLAS W BRUG AND GLENNA J WETHERBY BRUG

PO BOX 176 BASALT, ID 83218

### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change
- You expressed a concern over the dependability of rural route service. Rural letter carners perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter certiers are highly respected by the American public. This respect has been carried by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date: If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547

Simperely:

William Scouten

Manager, Post Office Operations

1760 W 2100 S

Salt Lake City, UT\_84199-8800

2.



### Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

0	stal Services	Daily	Weekly	Monthly	Never
+	Buying Stamps			IXI	
	Mailing Letters	DX)			
	Mailing Parcels			120	
	Pick up Post Office box mail	$\boxtimes$			
į	Pick up general delivery mail				M
	Buying money orders				D
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			(XI	
	Sending Express Mail				区
	Buying stamp-collecting material			$\square$	
	ner Postal Services				
	Entering permit mailings	YES	X NO		
	Resetting/using postage meter	YES	M NO		
lo	npostal Services				
	Picking up government forms (such as tax forms)	YES	Ŋ NO		
í,	Using for school bus stop	YES	Ŋ NO		
1.	Assisting senior citizens, persons with disabilities, etc.	YES	Ŋ NO		
	If yes, please explain:				_
ŧ.	Using public bulletin board	₩ YES	□ NO		
8.	Other	YES	□ NO		- u
	If yes, please explain:	05 a	meet	P P	1/200
De	you pass another Post Office during business hours while traveling to or from	work or shop	ping, or for	personal n	eeds?
		YES	X NO	. 01	W -
	If yes, please explain:	Onlyif	garage	to Bla	chtor

Jan elderly community.



3.	If you hat receive F	ve carrier delivery, the Post Office box service	re will be no change to your delive or general delivery service, comp	ry service — proceed to question lete this section.	4. If you currently
		Better	Just as Good	No Opinion	Worse
	If ye	s, please explain No	t save I unders	tand the question	The Post office
	z b	Basalt der	answer is That I	26 M. 11 pt marzer	ouroussisseen
4,	For wh	nich of the following do	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	50	Shopping	Edelo Falls, 151	lelby + Blackson	I for groceries
	$\boxtimes$	Personal needs	Edaho Falls	1	-
		Banking <	Sheller		
		Employment /	Retixed		
	[X]	Social needs	Idaho Falls		
5.	If yes.	Yes No No would you continue to	use them if the Post Office is disc NA		
Nar	ne Do	uglas W.	Brug and Glen	na J. Watherby-	Brug
Add	iress: Pc	Box 176	Basalt, Id	73.4/8	
Tel	ephone:	208-346-	670/		
Da	m: 4/-	16-2011			

DOCKET NO 1354141 Question for the US Postal Service: Q would our address still be considered as Basalt or would it be as a Rural Rante and be part of Shelley ox Firth? the county; ast changed our physical addresses. of this would mean having to change addresses on personal Cheeks, all utilities, bills. and personal Correspondence. Also address stickersete. and buying a mailbox which I imagina you will not provide. 3 We will still need to go To Shelly or Firth To mail packages because I don't want To wait at the door of my house for the mail person To get here and run out. Also I don't want my packages sitting outside or having money left in the mailton y would this be mail boxes on the house or curbside or stacked mailboxes on the Corner. Just found answer Thank you

Germay Wellewley Bourg



ROSALEE HILL PO BOX 177 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory
- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive meit or obtain retail services. These services will be provided by the carner to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- . You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547

Sincerely.

William Scouters

Manager, Post Office Operations

1760 W 2100 S

Sait Lake City, UT, 84199-8800

Rosalfo Hill Po Box 199 Besalet



# Postal Service Customer Questionnaire

1.		Bauch in white I do all my business - I don't go why stal Services	often, h	of the fallow Weekly	wing Monthly	all h	ele, etc.
	a.	Buying Stamps					
	ь.	Mailing Letters		Ø		$\Box$	
	c.	Mailing Parcels	Daily Weekly Monthly Nover				
	d.	Pick up Post Office box mail					
	ė.	Pick up general delivery mail		a			
	f	Buying money orders				B	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					occasion.
	ħ,	Sending Express Mail					11
	Ł	Buying stamp-collecting material					13
	Ott	ner Postal Services		2			
	ä.	Entering permit mailings	YES	NO.			
	D,	Resetting/using postage meter	YES	Ø NO			
	No a. b.		YES	PNO			st al
		- 100 Brit (0.5 Brits)	office V	y Nei	cas lie	thing .	140 00 F
	d.	Using public bulletin board				0.72	(No.
	e.	Other	YES	☐ NO			
2.	Do	If yes, please explain:  Annouse Community events—only place a de you pass another Post Office during business hours while traveling to or from a	work, or shop	ping, or for	personal		uty
		when I go to the named goes &	ation	a fil	I up x	my C	31-
ישיי שלי שלי	A SULLO	for for holding a meeting to let us know to the law was alt services. I had wondered a changed to 5 days to help post offices for	he bad thy yeu	egrour us ago	id and the	delige	wy

# POSTAL SERVICE.

1	Better	☐ Just as Go	ood D	2 life my per	Worse malio
				Latter George	5 World Secures
If yes	s, please explain:	with sour long	The state of the s	Person Streng	Carried Annual Control
W see	1 14 11 1		I In Bevall	- PO Bego is	required -
For wh			unity? (Check all that apply	Where do you go to obta	in these
4. service	157	. "	1.0 1	711 -11	
Ø	Shopping 5	relied as A	lack toot or	Islatha talls	23 3 3 3 3 3 3
Ø	Personal needs	71	15	- 11	
d	Banking		15	11	
	Employment				
-					
1,1	Social needs				-
5. Do you	u currently use local bi	usinesses in the comm	unity?	41	A 11. 1
	Yes No	there ar	e name en	eat the pos	or office
If yes.	would you continue to	use them if the Post C	a neve extendinued? I am nove		14
	☐ Yes ☐ No	in the	and word -	execut the	and office
	L 144 L	May once	000 7014	-// / /	1'
$\mathcal{L}$	) + loo H	511			
Name /\	osalee H	1 1 1			
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Address 5	Pa Book 17	LIKESCI .	4 XX U	1.00.1.01	
Address	Pa Bope 17	1 Bare	001 20 1	12010	
	- 11	-6001	201	12014	
-	204 346	The second life	201	12014	
	208 346	The second life	201		
Telephone:	208 346 April 2	-6001			
Telephone:  Date 2.2  Please add ar	208 346 April 2	-6001	of paper and attach it to this	form. Thank you for takin	g the time to
Date 2.2 Please add ar complete this	206 346 April 2 ny additional comment questionnaire.	001\ on a separate piece o	of paper and attach it to the		
Date 2.2 Please add ar complete this	206 346 April 2 ny additional comment questionnaire.	001\ on a separate piece o	of paper and attach it to the		
Date 2.2 Please add ar complete this	206 346 April 2 ny additional comment questionnaire.	001\ on a separate piece o	of paper and attach it to the		
Date 2.2 Please add ar complete this	206 346 April 2 ny additional comment questionnaire.	001\ on a separate piece o	of paper and attach it to the		
Date 2.2 Please add ar complete this	206 346 April 2 ny additional comment questionnaire.	001\ on a separate piece o	of paper and attach it to the		
Date 2.2 Please add ar complete this	206 346 April 2 ny additional comment questionnaire.	001\ on a separate piece o	of paper and attach it to the		
Please add ar complete this	April 3  April 3  April 3  Ty additional comment questionnaire.  Elderly  Actives for	Folko wa	of paper and attach it to the  like to Unio  Field a  Lo week - ain	pad office lso some weed in mits	and wheelehair folkode Thenkyou.
Please add ar complete this	April 3  April 3  April 3  Ty additional comment questionnaire.  Elderly  Actives for	Folko wa	of paper and attach it to the  like to Unio  Field a  Lo week - ain	pad office lso some weed in mits	and wheelehair folkode Thenkyou.
Please add ar complete this	April 3  April 3  April 3  Ty additional comment questionnaire.  Elderly  Actives for	Folko wa	of paper and attach it to the  like to Unio  Field a  Lo week - ain	pad office lso some weed in mits	

Cut Scouts have a place when walking distance to see a service oriented community building and that Displaying the flag of our country is importante

This is the only place in the community where notices can be posted, which helps with community with all residents and fasters a sense of community.

(not anneal) mail boxes, If the part effice is gone a mail carrier will have to start delivering to each house and each house will here to acquire a mail box. Firth doesn't have enough le somes

the Firth post office is accross train tracks
and a major highway. This is not conductable
to safely walking to get your mail from
the Firth post office.

Any main shopping that needs done cannot be done in Firth Because there are no main places to shop there - so it is not like you could just stop at the past office conviously while out shopping. Nost foks you worth to shop and Firth is south.

Would your priloties to to die to quetter

only portalicis around with any sat his. Willing to secure hours on two days & try sat his. 
for even to aliminate a couple days to try sat his) -



JOHN BUFFETT PO BOX 15 BASALT, ID 83218

### Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basait Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If a is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten

Manager, Post Office Operations

1760 W 2100 S

Salt Lake City, UT, 64199-8800



# Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Pos	tal Services	Daily	Weekty	Monthly	Neve
a.	Buying Stamps			K	
b.	Mailing Letters		X		
c.	Mailing Parcels			150	
ď.	Pick up Post Office box mail	M			
e,	Pick up general delivery mail	াব্র			
t.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			M	
ī,	Buying stamp-collecting material				M
	ner Postal Services				
а.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms	YES	NO NO		
b.	(such as tax forms) Using for school bus stop	YES	M NO		
6.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO NO		
	If yes, please explain:				
	If yes, please orphism				
d.	Using public bulletin board	YES	₹ NO		
e.	Other	YES	Ø NO		
	If yes, please explain:				



	☐ Better		Just as Good	X :	No Opinion	Worse
If ye	s, please explain:					
-					F 3	
For wi	hich of the following es?	do you leave	your community? (Che	ck all that apply.	) Where do you g	o to obtain these
	Shopping					
	Personal needs					
	Banking					
	Employment					
	Social needs					
10000	Yes No.	to use them i	the community?	continued?		
1	Suffett	0	.1 -			
-	0. Bull	Lasa	HJd 8-	32.18		
s: P	1207.13					



PO BOX:35 BASALT, ID 83218

### Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal wit be posted in the Firth Post Office and Basalt Post Office at a later date, if you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 84199-8800



# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

	1 144	ALC CARRY AND THE PERSON NAMED IN COLUMN TO SERVICE AND ADDRESS OF THE PERSON NAMED A				
	Pos	stal Services	Daily	Weekiy	Monthly	Never
	a.	Buying Stamps			4	П
	ь.	Mailing Letters	14			
	G.	Mailing Parcels			13	
	d.	Pick up Post Office box mail	4			
	e.	Pick up general delivery mail	1			
	t.	Buying money orders				4
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			0	
	h.	Sending Express Mail			18	
	Ü	Buying stamp-collecting material				4
	Ott	ner Postal Services				
	a.	Entering permit mailings	TYES.	□ NO		
	b.	Resetting/using postage meter	YES	FNO		
	No	npostal Services				
	в.	Picking up government forms (such as tax forms)	YES	4-110		
	ь.	Using for school bus stop	YES	I NO		
	c	Assisting senior citizens, persons with disabilities, etc.	44ES	□ NO		
		Pocking of Atail				_
	ď.	Using public bulletin board	ATES	☐ NO		
	e.	Other	YES	MO		
		If yes, please explain:	-		_	
2	Do	you pass another Post Office during business hours while traveling to or from w	rork, or shop	ping, or for	personal r	needs?
-	DU	Ann hans angaren an anne anne anne anne anne anne an	4 YES	□ NO		
		If yes, please explain	FILI	V WHE	HEA	garag
		To Black FOOT: SHELLEY ENGER ET GOING TE	TORK	O FALIS	-	



	Better		Just as Go		Supply 100 to	Opinion		☐ Wors	
If yes	, please explain:	1.900	له نده ند	FEEL	peranes	01	MAIL	Box	SECURI
		MAICING			and the same			_	
For wh	ich of the following s?								
4	Shopping	INANO	FACES -	Stelle	& Some	Thre	BL	ecufa	er.
1	Personal needs	SAM							
1	Banking	SHELLE	4						
	Employment	RET	KES						
П	Social needs	2014	FACES	VEL	y occar	Va-Al	, BL	ACILI	confi
	Yes N	o a to use them o	if the Post Of		inued?				
Z	ELON C	LIDAL			_				
566	ELON ( SSEAST			Box	35 1	BASAL	FEA	AUC	8321



NOLLENE JENSEN 724 E 800 N BASALT, IO 83218

#### Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (871) 974-2547.

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 84199-8800

2



### Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		1		
b.	Mailing Letters	回		$\Box$	
C.	Mailing Parcels				
d.	Pick up Post Office box mall				
ė.	Pick up general delivery mail				
ţ,	Buying money orders				
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			S	
h,	Senging Express Mall				
1	Buying stamp-collecting material				
Ott	ner Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	□ №		
b	Using for school bus stop	YES	□ NO		
£	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain.	_			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop		personal r	needs?
		YES	NO		
	If yes, please explain:				

Dockett 1354141 - 83218 ttem Nbr. 22 Page Nbr. 4/3 - 2



	☐ Better		ust as Good		No Opinion	Worse
lf y	res, please explain:					
	1130-3				_	
For w	which of the following does?	o you leave you	ur community? (Chec	k all that appl	y.) Where do you go	to obtain these
	Shopping					
	Personal needs					
d	Banking			-,-,-		
	Employment					
Ø	Social needs					
	72.7 (45.22)		Tealings:			
Do y	ou currently use local i	usinesses in t	ie community?			
If yes	s, would you continue t	o use them if th	ne Post Office is disci	ontinued?		
	Yes No					
- 1	ANTICOTE YES	177				
55	724 8 88	nrd	T. cts	Tal	85236	
17						
	202 - 94					



BRANDI SCHONDEL 688 E 835 N BASALT, ID 83218

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickart at (801) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT; 84199-8800



# Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

7.7		<del> </del>				
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			1	П
	b.	Mailing Letters		D		
	G.	Mailing Parcels			D	
	ď,	Pick up Post Office box mail	1			
	e.	Pick up general delivery mail		4		
	f,	Buying money orders				4
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation.			4	
	h.	Sending Express Mail				每
	ţ,	Buying stamp-collecting material				TIC
	Oth	er Postal Services		7		
	a.	Entering permit mailings	YES	NO		
	b,	Resetting/using postage meter	YES	ANO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ No		
	b,	Using for school bus stop	YES	Dio		
	¢.	Assisting senior citizens, persons with disabilities, etc.	YES	DINO		
		If yes, please explain	-			
	d.	Using public bulletin board	<b>E</b> YES	□ NO		
	e.	Other	YES	DNO		
		If yes, please explain:				
2	Do	you pass another Post Office during business hours while traveling to or from w				needs?
			YES	FINO	525	
		If yes, please explain:			-	



1000110	F Dat Office pox serving	e or general delivery service, c	No Opinion	☐ Worse
	Better	Just as Good	No Opinion	[_] <b>***</b>
If y	es, please explain:			
-				
Entw	mich of the following do	o you leave your community? (	Check all that apply.) Where do you g	o to obtain these.
servi	ces?			
4	Shopping			
T	) Personal needs			
面	Banking			
itz	Employment			
1	Social needs			
C			-51	
Do y	ou corrently use local b	ousinesses in the community?		
	Yes No			
If yes	s, would you continue t	o use them if the Post Office is	discontinued?	
	Yes No			
204	_ i			
ame.	yourd.	Senonde		
(	1000	1 925 N	)	
ddress	100	1 1000		
	7110 - 1	410D 1 1000	\"	
	1110	11100		
elephone:	1100 1	The Co	-	



SHAUNA JUSTESEN PO BOX 5 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feet free to contact Linda Pickett at (601) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 84199-8800



# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		[2]		
b.	Mailing Letters		(X)		
C.	Mailing Parcels			CXI	
đ.	Pick up Post Office box mail	囟			
e.	Pick up general delivery mail				凶
t.	Buying money orders				A
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			(30)	
h.	Sending Express Mail			123	
į.	Buying stamp-collecting material			1.23	
Ot	her Postal Services				
a.	Entering permit mailings	YES	V NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	W YES	☐ NO		
b.	Using for school bus stop	YES	XI NO		
0	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	The Benjar's of this town Need's Et	- Fer	exen	150.5	Visi
đ,	the second second	YES YES	☐ NO		
8,	Other	YE5	☐ NO		
	If yes, please explain:	1-1-	_		
D	o you pass another Post Office during business hours while traveling to or from v	vark, ar shop			needs?
		YES	A NO		
	If yes, please explain:				



	☐ Better	Just as Good		No Opinion	☐ Worse
- If	yes, please explain:				
_					
			L. on their words	( Where do you o	o to obtain these
For	which of the following do rices?	o you leave your community? (Ch	eck all that apply	1) Assists on Ann B	Q to coldin sives
(X)	Shapping T	Dano falls			
13		I Daho falls			
1/3/					
L.Y	Banking 1	Daha falls			
	Employment /	letired.		-88 77	
	Social needs				
De	way myranthy uso local h	velicesses in the community?			
Do		ousinesses in the community?			
	Yes No		continued?		
	Yes No	ousinesses in the community?	continued?		
	Yes No		continued?		
lf ye	Yes No es, would you continue t	o use them if the Post Office is dis			
lf ye	Yes No es, would you continue to Yes No	o use them if the Post Office is did			
lf y	Yes No es, would you continue to Yes No	o use them if the Post Office is did			
lf ye	Yes No es, would you continue to Yes No Aauna Po Box	Sus tes en	t ID	aho 8	
If you	Yes No es, would you continue to Yes No Agung	o use them if the Post Office is did	t ID	aho 8	
if your	Yes No es, would you continue to Yes No hauna P.O. Box	Sus tes en	t, II	aho s	



JOHN BURKE PO BOX 67 BASALT, ID 83218

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basell Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

Self Lake City, UT, 84199-8800



	☐ Better	E .	lust as Good		No Opinion	Worse
H ve	es, please explain:					
					222 32 10 1	
For wi	high of the following d	o you leave yo	ur community? (Chec	k all that apply	,) Where do you go	) to cotain triese
786	Shopping				5000	
Ø	Personal needs				0.00	
Ø	Banking					
	Employment					
П	Social needs					
Do yo	u currently use local i	businesses in f	he community?			
	Yes No					
If yes	would you continue	a use them if t	ne Post Office is disc	ontinued?		
	Yes No					
		2				
ime:	du Bur	Air				
	PA R. 17	Ren	alt al 83	12.15		
idress: /	C. DOF	130.0				
elephone: (	2057 346	-64-06				

Docker: 1354141 - 81218 hero Nbr: 22 Page Nbr: 444 - 2

2



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps			K1	
b.	Mailing Letters		K		
¢,	Mailing Parcels				K
đ,	Pick up Post Office box mail	N			
e.	Pick up general delivery mail				$\underline{\mathbb{P}}$
£:	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				50
h.	Sending Express Mail				N
i.	Buying stamp-collecting material		80		
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 🔯		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	NO 🔀		
b.	Using for school bus stop	☐ YES	₩ NO		
o.	Assisting senior citizens, persons with disabilities, etc.	YES.	₩ NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	⊠ №		
ė.	Other	YES	₩ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	personal ne	eds7
		YES.	□ NO		
	If yes, please explain:				



GARY CROFT PO BOX 121 BASALT, ID 83218

#### Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
  vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
  use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
  Directory.
- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a readside mailbox located close to customers' residences. In hardship cases, delivery can be made to the horne of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to corriact Linda Pickett at (801) 974-2547

Sincerely,

William Scouten Manager, Post Office Operations 1760 W 2100 S

Sall Lake City, UT, 84199-8800

Docket: 1354141 - 83216 ltem Nhr: 22 Pag. Nhr: 44\*7 - 3

2.



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a	Buying Stamps			区	
b.	Mailing Letters		50		
¢.	Mailing Parcels			129	
d.	Pick up Post Office box mail	N			
е,	Pick up general delivery mail				K
Ť.	Buying money orders				80
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
ħ.	Sending Express Mail				80
ŧ.	Buying stamp-collecting material				区
Ott	ner Postal Services		15477		
B	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO	Not and	disp
b.	Using for school bus stop	YES	₩ NO	token.	Just a
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:				-
d.	Using public bulletin board	X YES	□ №		
e,	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or far	personal ne	eds?
		YES	⊠ NO		
	If yes, please explain.				
	And the second s				



	☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse
	es, please explain face to travel farther to get mail. Not
10000	, , , , , , , , , , , , , , , , , , , ,
For w	thich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these ces?
盘	Shopping No Stores in town
	Personal needs
54	Banking No banksavailable
匃	Employment Mo business in community to work for
	Social needs
	Tyes No  would you continue to use them if the Post Office is discontinued?  Yes No  Yes No  Yes No
	ary Croft
	OTRAY (A)
P	10. Box 121 167 E. 810 N. Basalt ID 83218
press: 6	California de la Califo

DOCKET NO	1354141		
ITEM NO	22		
PAGE	47-3		

We fill that our Post Office has been targeted to be closed. It is not the citizen's fault that we don't have a postmaster. Why does it take so long to replace one. It took 9 to 10 months to replace Robert Tolman and then the lady who took his place backed out and you let her have her old job back. That doesn't seem right when she had committed herself to the job. It should only take 1 to 2 months to replace someone.

This is the only place in town where you can get information about events in the community and when there is something going on in town. The bulletin board is used by many. Many people walk to get there mail and there is one lady that uses a scooter to get out to get her mail because she can't walk. It is a place for community members to meet and see each other. Some of the other post offices you plan on closing at least still have a store where people can come and meet and get news of their communities. Basalt does not.

To deliver the mail at the road just makes an opportunity for kids to vandalize the boxes and steal mail. It is not a secure place to deliver mail.

Firth Post Office hours are not compatible with many peoples schedules. They open late and close early so many people can't get there to do there mailing business. Basalt is the only post office around opened for a few hours on Saturdays. People will have to go to Idaho Falls or Blackfoot to take care of their mailing needs.

To close the Basalt Post office is just a drop in the bucket of what the postal service looses each day. It doesn't seem like it would make that big of a difference to you to close Basalt. We fill that there could be other options that would save you money such as just having someone come and sort the mail in the boxes at Basalt and have a parcel pick up box. You could even just have the window open part time or 2 or 3 days a week. You tell us we only have 1 option.

We can understand that economic times are tough for the postal service but they are also tough for all of us. It seems like from the meeting you had that your minds are already made up as to what you want to do and you are just following the procedure it takes to do what you want. We hope you will consider the feelings and needs of our community by leaving our post office open.



05/04/2011

NO NAME 3

BASALT, ID 83218

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basatt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Pest Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feet free to confact Linda Pickett at (801) 974-2547.

Sincerely.

William Scouten Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 84199-8800

Docker (354)4) - 83218 from Nbc 22 Page Sibr. 444 - 1

2.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

os	tal Services	Daily	Weekly	Monthly	Neve
	Buying Stamps			$\times$	
	Mailing Letters		M		
	Mailing Parcels			×	
	Pick up Post Office box mail	区			
	Pick up general delivery mail				図
	Buying money orders				M
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	Sending Express Mail				X
	Buying stemp-collecting material				W
th	er Postal Services				
	Entering permit mailings	YES	NO		
	Resetting/using postage meter	YES	₩ NO		
Óř	postal Services				1 -
	Picking up government forms (such as tax forms)	YES	M NO	Would the	y w
	Using for school bus stop	YES	≥ NO		. TO . S
	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	_		-	
	Using public bulletin board	X YES	□ NO		
	Other	X YES	☐ NO		20
	If yes, please explain:	Mart a	nd to	ek w	ith
la	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for	personal n	eeds7
		X YES	☐ NO		
	If yes, please explain.	(4)			

theoter does not

Docket: (35416) + 83218 frem Nor: 22 Page Nor: 48 - 2



	Better		Just as Good		No Opinion	✓ Worse
ff ye	ns, please explain					
-						
For w	hich of the following do es?	you leave y	our community? (Chec	k all that appl	y.) Where do you go	to obtain these
	Shopping					
	Personal needs		none and	avoile	bei	
	Banking	/	50 need	to go el	superv	
	Employment	/				
	Social needs	/				
Do yo	u currently use local bu		the community?			
If yes,	would you continue to	use them if	the Post Office is disco	ntinued?		
	Yes No					
10:						
ress:						
phone:						
prisonie					_	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/04/2011

POSTAL CUSTOMER PO BOX 156 BASALT, ID 83218

## Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to confact Linda Pickett at (801) 974-2547.

Sincerely.

William Scoulen Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 84199-8800

2



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	estal Services	Dally	Weekty	Monthly	Never
a	Buying Stamps	П			П
ь,	Mailing Letters	П	Ø		П
	Mailing Parcels	П	П	P	П
d.	Pick up Post Office box mail	N			П
ė.	Pick up general delivery mail	П	П	П	d
f.	Buying money orders				Z
д.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				N
l.	Buying stamp-collecting material				N
Ott	ner Postal Services				
a	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	/NO		
b.	Using for school bus stop	YES	NO		
-	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	Z YES	□ NO		
e.	Other	YES,	NO NO		
_	If yes please explain: see what is posted - Communit	y ev	erta		_
Do	you pass another Post Office during dusiness hours while traveling to or from we		ing, or for p	ersonal ne	eds7
		YES	☐ NO		
	If yes, please explain another city				- 17
	The state of the s		-		_



	Better	Just as Good	No Opinion	Worse
<u>If y</u>	es, please explain			
For w		o you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
Z	Shopping			
D	Personal needs			
Ø	Banking			
Ø	Employment			
	The last of the la			
Ø	Social needs			
	u currently use local b	usinesses in the community?  There are ned ouse them if the Post Office is disco		<i>-</i>
	Yes No would you continue to	There are not		0
	Yes No would you continue to	There are not		۵

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011

JANICE ESSER PO BOX 12 BASALT, ID 83218

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerety,

William Scouten Manager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 64199-8800



If you ha	tve carrier delivery, the Post Office box service	ere will be no change to your deliver e or general delivery service, comple	y service — proceed to question its this section.	4. If you currently
	☐ Better	Just as Good	No Opinion	Worse
If ye	sa, please explain.	Matio the a	mation ?	
-			E Carrier Del	MENY
For wh		you leave your community? (Check	k all that apply.) Where do you g	o to obtain these
K	Shopping			
<b>K</b> ]	Personal needs			
	Banking			
M	Employment			
De	Social needs			
	Yes 🔃 No	usinesses in the community?	ntinued?	
ress:	813	645		
phone;	208-58	1-1555		
e: 5	15/11			
	1			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

2.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				- Sch
b.	Mailing Letters				$\boxtimes$
G.	Mailing Parcels				100
d.	Pick up Post Office box mail		K		
e.	Pick up general delivery mail				
f.	Buying money orders				B
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\boxtimes$
h.	Sending Express Mail				50
i.	Buying stamp-collecting material				Ø
Ot	ner Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
<b>a</b> .	Picking up government forms (such as fax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:	_			
d	Using public bulletin board	YES	M NO		-
e.	Other	YES	M NO		
	If yes, please explain:	The second	8 15 5		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	□ NO	202	-
	If yes, please explain:		as the		
		Death to	LTC TIGO	of other	14.8.4



05/17/2011

NO NAME 4

BASALT, ID 83218

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Basalt Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuence of the Basalt Post Office should be pursued, a formal proposal will be posted in the Firth Post Office and Basalt Post Office at a later date. If you have additional questions or comments, please feel free to contact Linda Pickett at (801) 974-2547.

Sincerely,

William Scouten Menager, Post Office Operations 1760 W 2100 S

Salt Lake City, UT, 54199-8800

Docker: 1354141 - 83248 from Nor- 22 Paga Nor- 51- [

2



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BASALT Post Office for each of the following:

P	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps	4			
ь.	Mailing Letters	IZ.			
C.	Mailing Parcels	M			
ď.	Pick up Post Office box mail	Ø.			
e.	Pick up general delivery mail				
ŧ	Buying money orders	H 6 A			
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	山			
ħ.	Sending Express Mail		EL.		
L	Buying stamp-collecting material			13	
Ot	her Postal Services		11125		
a.	Entering permit mailings	YES	Ø NO		
b.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
à,	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	□ NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO		
	If yes, please explain:	-			_
d,	Using public bulletin board	YES	DNO		- 7
в.	Other	YES	□ NO		
	If yes, please explain:		Mediatore c		
Do	you pass another Post Office during business hours while travelling to or from wo	ork or shown	ing of for -	arpognal ar-	nde7
T. (7)	The state of the s	YES	NO.	ersonal ric	pulp f
	If yes, please explain				
				-1-	

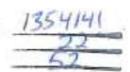
Docket, 1354141 - 83218 Item Nir. 22 Page Nir. 51-3



		☐ Setter		Just as Good		No Opinion		Worse
	If yes	, please explain:						
	_							-
F	or whi	ch of the following do	you leave y	our community? (Chec	k all that appl	y.) Where do you go	o to obtain th	eșē
J	6	Shopping						_
ĺ		Personal needs						
1	]	Banking						
I	I	Employment						
I		Social needs						
D	o you	currently use local bo	sinesses in	the community?				
	1	Yes No						
11	yes, w	vould you continue to	use them if	the Post Office is disco	ntinued?			
	1	Yes No						
me:								
dress:								
lephon	40							
epriori	G.							
ite:								

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO ITEM NO PAGE





Kathryn Brown PO Box 97 Basalt, ID 83218

Dear Ms. Brown

Thank you for your recent comments concerning the proposed discontinuance of the Basalt Post Office.

As you expressed in your comments, the Postal Service is investigating many different initiatives to cut costs while continuing to provide regular and effective service to all customers, including the closure of Post Offices where there is documented minimal daily workload, close proximity to another post office and a postmaster vacancy.

You also expressed concern about handicapped accessibility. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Your comments and concerns for the community of Basalt are appreciated and will be included, along with all other comments expressed at the Community Meeting and in returned Questionnaires, when the final Proposal is forwarded to Headquarters for approval.

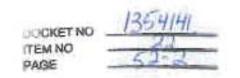
Sincerely

Keith J Burdick

Post Office Review Coordinator

1760 W 2100 S

Salt Lake City. UT 84199-9605



Concerning the Basalt Post

PLEASE DO NOT CLOSE IT.

WE have had IT FOR many

yeas; as Long as I can Remember,

and I Am 63 years old.

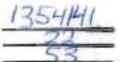
I am also handicopped and it is very convenient for me To get my mail, mail my Letter a by Stamps.

I cannot drive so I am unable to go anywhere to Do what I need to Do.

I have a Scooter SO I can go Right inside the Post oppice and do what I need to Do on my own without having to ask people for help. I try to be Independent as much as I can.

JUST DON'T LAVE THE POST OFFICE opened on Saturdays, That would save some money. Thanks, Kathryn Brown

DOCKET NO ITEM NO PAGE





August 3, 2011 Gary and Pam Croft PO Box 121 Basalt, ID 83218

Dear Mr. and Mrs. Croft:

Thank you for your recent comments concerning the proposed discontinuance of the Basalt Post Office.

As you expressed in your comments, the Postal Service is investigating many different initiatives to cut costs while continuing to provide regular and effective service to all customers, including the closure of Post Offices where there is documented minimal daily workload, close proximity to another post office and a postmaster vacancy.

You expressed a concern for the strength of your community as well as the loss of a gathering place. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. The Postal Service is confident the residents in Basalt will continue to support, care and watch out for each others needs through local civic and church organizations.

You also expressed a concern about mail security. Verification with the Postal Inspection Service and local law enforcement officials revealed very few recent reports of mail theft or vandalism in the area. Customers may place a lock on their mailboxes. The Mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Your comments and concerns for the community of Basalt are appreciated and will be included, along with all other comments expressed at the Community Meeting and in returned Questionnaires, when the final Proposal is forwarded to Headquarters for approval.

Kelth J Burdick

Sincerely

Post Office Review Coordinator

1760 W 2100 S

Salt Lake City, UT 84199-9605

DOCKET NO 135414(
ITEM NO PAGE 53-7

Dear Ms. Pickett.

Please reconsider the decision to close the Basalt Post Office.

There has been a post office here since the beginning of this area. Basalt was established before many towns around. It is the only place in town to post community events or news which pertains to our city. The bulletin board is used by many. The post office is a meeting place for many of the citizens of our town.

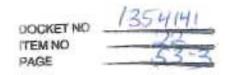
We are being punished for the postal service not replacing our Postmaster when he retired. It is not our fault we don't have a post master.

We enjoy the security that having a post office brings. We don't have to worry about someone stealing our mail or destroying our box. We don't feel we should have to travel to Firth to have this available to us and then have to pay rent for a box.

Question 3 on your survey was misleading and not stated right.

Many people feel it would be worse to have carrier delivery.

You talk of losing 23 million dollars a day. According to your proposal, it costs about \$155.00 a day to run the Basalt post office. If you close it, it will still cost to have our mail sorted and delivered. According to your figures it would cost \$35.00 a day to have the Firth post office deliver to us. That means it is only \$120 more to keep our post office opened. And then you don't consider the postage sales at Basalt and people sending packages. I know it doesn't amount to a lot of revenue, but many days, I'm sure it pays for itself. That means we are hardly even a drop in a bucket of what you lose each day. Why not target areas



where there is a bigger savings, such as getting congress to let the postal service be open only 5 days a week. I can't imagine how many post offices you would need to close to make up for the 23 million you lose each day.

Again, I think you have unfairly targeted us because of your lack of replacing our postmaster. As you consider the small amount it costs to run the Basalt Post Office, I think you should see that closing our post office is not the answer.

Please leave our post office open.

Thank you,

Hary & Fam Crept Po. Box 121

Basalt, ID 83218

## Postal Service Customer Questionnaire Analysis

Overton makes were strainfuled to all delivery customers of the BASALT Post Office on 04/15/2011. Additionally, during the eutrolyperiod, questionnaires were available at the BASALT Post Office to waits in reliad customers.

## Number of Questionnaires

Total Questionnaires distributed	133
Favorable in proposal	13
Untiversible to proposel	16
Expressing no opimon	30
Total questionnaires received	5t

TEM NO.

1354141

#### Postal Concerns

The following postal concerns were expressed

Concern (Fevorable)

No Cancern

Response

2

à

#### Concern (Na Opinion)

Customers expressed concern for those customers with destricties who are not able to go to the Firth Post Office to pick up their mail. Response:

You expressed a connect about their coefficies with displaces who are not also to go to the post office to pick up their mail. Outstoners are not required to receive post office to receive mail or obtain retail services. These services will be provided by the camer to a readed market scaled close to sustained relatively and delivery can be triate to the father of a customer. Changes in the type of delivery are considered where service by easing methods would impose an extreme physical hardeligh for an extended countries. Any request for a change in delivery method must be extended in entiring to the administrative periminate.

## Contern (No Opinion).

Customers were concerned about a change of address.

#### Response

For expression a community remeied 2015 continue to use the community name and 2015 Code. Must will be forwarded in accordance with prefix regulations, and change of address future are available from the Phalai Bensus to easet conformer in notifying correspondents of the change.

### Concern (No Opinion):

Ouslitimers were concerned about having to travel to another post office for service

## Response

You expressed a current about flowing to travel to another post office for service. Services provided at the post office will be available from the camer, and customers will not have to flow to savel to service. Make the excitors do not require indicating the carrier at the mistion. Starting by Mediano Morray English Provided for the service indicating the carrier at the mistion. Starting by Mediano Morray English Provided for the service indicating the carrier at the mistion.

## Concern (No Opinion):

Customers were concerned about obtaining services from the carrier

## Response

You were upstanted stand obtaining services from the carrier retail services provided at the past office are evaples from the carrier Most transactions no rull require meeting the carrier at the mailtox. Stamps by Maximud Money Cross Application for the are available from the carrier and how to obtain them.

## FURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to durcture elembe, envelopes, and postal narcs by using From 3227-R. Stamp Flumbase. Didet (Flumb) available from the post office or the camer. Commenciative, elember and stamp collecting products are also available. The questioner addresses the postage paid order form anvaigne, encauses payment by parameterises of postal immay adder made payable to the US Postal Service, and mails the form (postage displayer Makas it in the maritim for the postage of the US Postal Service.)

## PURCHASING POSTAL MONEY DRIDERS

Districtions may purchase manaly orders by meeting the conver at me marker, competing an application, and paying the conver in cash) the price of the inusery protor plus the few. The cather greek the distriction is recept for the application. The manay order is completed when the carrier tecture to the post office active yorder recept is left in the distriction on the rest delivery day. Most customers provide the carrier with a stamped self-addressed answerped in the completed money order and be required to its destruction of the next the way tray.

## SPECIAL SERVICES

Special services such as partition, registered. Express Mail: dativery conformation, and COO may be obtained from the carrier by learning a rote in the medical entire appropriate payment. The carrier and provide the services that day and leave a quelomet receipt in the madaus on the next delivery day.

## HOLDING MAIL

Quadrant's who will be away for an extended time, such as a vacation, may require that their mastice held at the post affice cluring that steeded. Upon return the customer asks the cost office to resume delivery.

## Opnoem (No Opinion):

No Concern

Response

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## Concern (UnFavorable):

7

\*

## Customers expressed concern for those customers with disabilities who are not able to go to the Firth Post Office to pick up their mail Response:

You expressed a concern stead tricks authorizes with destructes with one and gate to go to the post office to pick up their man. Customers are not required to make to promote a control to the same and or obtain retail services. These services will be promoted by the carrier to a mandada minibox located close to planting the promoted by the carrier to a mandada minibox located close to planting the carrier to a mandada minibox located close to planting the carrier to a mandada minibox located close to the carrier to a mandada minibox located close to the carrier to a mandada minibox located close to the carrier to a mandada minibox located close to the carrier residences. In turnished cases, delivery can be made to the horizontal at constants. exalting methods would impose an extreme physical homeimp for an individual customer. Any request for a change in delivery method must be submitted in withing to the administrative postraister.

### Concern (UnFavorable)

## Customers expressed concurs over the dependability of rural route service

#### Resconse

You expressed a concern use? the dependantly of rural toute service. Fural letter cannot perform a start function in the Linked Status Postal Service serving. has specified of families and businesses in and subjective uses while traveling militare of miles daily. Rural letter carriers are highly respected by the American public. This respect has been samed by many years of sucleation to the Postal Service and to postal customers. During national and local emergencies, instuding prolonged periods of extratne weather conditions, rural carriers have demonstrated great responsibility in providing may service to printed continuous. Rural corrects are iniciated to serve the multi-depethnosisy and armie at boxes at about the same time each day

## Concern (Unifiavorable):

## Customers felt the loss of a post office would have a detrimental effect on the business community

### Response

You expressed a current about the decomental affect the cost of the post office would have uniter conveniently. Businesses generally require regular and officinity popular services, and these will always be provided to the scapended Post Office conversity. These is no indication that the bosiness community will to adversary affected. Casetionnaid responses revested that makemars will curring to use local businesses if the post office is decomposed.

## Concern (Unifievorable):

## Customers were concerned about a change of address

You expressed a conduct about a triange in address. Distorrers will be sengred a 911 acclass. The new address will continue to use the community name and JIP Code. Mail will be Revealded in appendence with postal regulations, and change of address forms are extraple from the Postal Service to assert bustomers in mittlying correspondents at the oberigin

## Concern (UnFavorable)

## Customers were concerned about having to travel to another post office for service

## Response

You expressed a consern apout having to travel to creater post office for securce. Services provided at the post office will be available from the camer, and operationers will not have to travel to another post office for service. Most transactions do not require mounting the certier at the mailton. Etiamps by Most and Money Order Approaches forms and available for dustoney convenience.

## Concern (UnFavorable)

## Customers were concerned about most security

## Response

You expressed a condem about the security of most. Quelonells may place a box on their matheres. The median must have a slot large enough in accommodate the customer's normal daily than withing. The Postal Service class not open methodaes which are locked and does not appent keys for this RECORDS

## Concern (UnFavorable)

## Customers were concerned about obtaining services from the carrier

## Response

You were consumed about obtaining services from the consur, relat services provided at the post office are available from the conner. Most transaptions do not require meeting the center at the methox. Startos by Mail and Water Order Application force are available for outstands convenience. Unded below are some sension available from the carrier and how by obline thats:

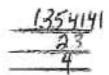
## PURCHASING STAMPS BY MAIL

The Spency by Mail Program provides customers the appointment, to curvase startus, envelopes, and postal bases by using Form 3227-R. Samp Purchase Order (Pural), available from the post office or the carrier. Constraint order and stamp collecting products are also available. The distance addresses the postage paid order form envelope, envisees payment by parables there or postal money order made payable to the US Postal Service, and make the form (postage-heat) or leaves it in the minimum for the carnet to pick up. Most orders are processed overnight, and aims immediately

## PURCHASING POSTAL MONEY ORDERS

Costoline's may purchase maney unders by meeting the conner at the merbox, completing an application, and paying the conner in costs, the proceed the money order, plus the face. The conner gives the customer a receipt for the application. The maney order is completed when the conner returns to the goal office, and a miney order require the first in the customer's multiply on the next delivery day. Most customers provide the center with a stemped, self-addressed.

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envisible in which the completes manny order is maked to the destination, it costumes plants, the completed money intensively order will be restricted on the next delivery day.

#### SPECIAL SERVICES

Special services such as contribut, registered. Express Met, delivery confirmation, signalure confirmation, and DCO may be obtained from the carrier by tensing a notal in the marbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt on the rest delivery day.

### HOLDING MAIL

Conjugate who will be away for an extended lime, exchange a vacation, may request that then med be held at the post office during their absence. Upon repure the dustomer axis the post office in prepare delivery.

#### Concern (LinFavoratio).

Customers wine concerned about senior citizens

#### Response

You expressed a noncernation service is carried advice is beinded to many servici expension those who tace special charteness because the committee provide ordinary and tetal services to. Coatomers to not have to make a special by to the post office for service. Special cross-some are made for hardeness or special costomer reads. To request an exception for hardeness, customers may contact the administrative postmaster for more entiremedian.

## 15 Congern (UnFavorable):

No Concern

Response:

### Concern (LinFavorable):

You were concerned about having to bavel to another post office for service

### Response

18

You expressed a concern about making to traver to enotice post office for service. Services provide let the post office will be evaluable from the carrier and unatomitie will not have to travel to another post office for service. Wost transactions du not require meeting the carrier of the melbox. Stamps or Mail and Money Order Application forms are available for customer conventance.

## Nonpostal Concerns

The following nonpostal concerns were expressed

## Concern (UnFavorable):

Customers expressed concein for loss of community identity

## **Pasinness**

You appreciate a concert about the loss of the Communities stering. A community a clering derives from the interest and interest and interest and its resultants and their use of its risine. The Physiol Service is helping to plastage community identity by continuing the use of the suspended Physiological Physi

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## Community Meeting Roster

Postal Service Respresentive (Names and Bill Scouten - Manager Post Office Operation		Date: 04/22/2011 Time
Linda Pickett - Retail Manager Steve Hurd - President League		
Total Number of Customers Present:	23	Place: Firth Grange Hall

This document may become a part of the official record that will be available for public viewing.

## Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
MICHAELYoung	P.D.BOX 180 BASA T. IDEBUS	83218	208-881-9254
Velma Young	Base/+, Idua 83218	832 18	204-841-9254
Evely Tucker	PoBox 134 Baselt Id & Salk-		208 346 6249
Kenneth R. The KER	BASALT, IDAHO	83218	20 F 344- 6249
DELON CRIBBLE	P.O. BOX 35 BASOLS FORES	83218	208-346-6137
Sharon Ricks	Basalt In	81568	208-346-6259
STEVEN RICKS	BASALT ID.	83218	208-346-6259
Rosalee Hill	PO BOX197 Basalt ID 88884	532)8	208-346-600
Lypen Barrus	P.O. BOX 55 BOSSELY IA \$3218	83218	208-346-6129
GUY Barrus	POBOTST BORGET FO	25218	2083466129
MOTVIN TEENT	P.O. Box 154 BOSQIT Ich	83218	208-3964149
DOV FREEMAN	BASAIT Id	83218	208-680-0144
Paul Freeman	Bex 28 Basell In-	83218	208-1,80-6892
Jattyc Freenan	BOSALT FO	8348	208 346 6587
Gando Ricera	PASSIT!	83218	208 344 653)
Para Croft	P.O. BOX 12-1. Basalt Idako	832-8	208-346-6555
Harry Croft	Baseld, ID.	83218	208-346-6555
Verdell Prestivis		83218	208-346-6170
Mora Prestunck	Richard and	83014	208-546-6170

## **Community Meeting Roster**

Postal Service Respresentive ( Bill Scouten - Manager Post Of Linda Pickett - Retail Manager Steve Hurd - President League	fice Operations		Date 04/22/2011 Time	
Total Number of Customers Pro		Place:		
This document may become a Names of Customers Present	part of the official record that will be	Decrete automorphism (Carlos Indiana)		
Name	Mailing Address (optional)	Zip Code	Phone Number	
Leslie Mielke	Firth Ideho	83236	(208) 346-6148	
Trina Lovett	PO. Box 120 Basalt - Idaha	93218	200-346-4236	
Pauline Price	Svelley Idaho	83274	208-357-2555	
Steve Hurd	823 Ather	83605	208-453-1277	
77				

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## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

## Concern (UnFavorable):

## Customers expressed concern about having to erect a rural mailbox

#### Response

You expressed concern about having to arect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 1.4 miles away.

## Concern (UnFavorable)

## Customers expressed concern about the possibility of obtaining a Community Post Office.

#### Response

You expressed concern about the possibility of obtaining a Community Post Office. Due to minimal workload it would not be cost effective to initiate a Community Post Office at this time.

## Concern (UnFavorable)

## Customers were concerned about obtaining accountable mail and large parcels

## Response

You expressed a concern about obtaining accountable mail and large percels. Parcel lockers will be installed to facilitate most percels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large percels to the customer's residence. If you live over one-half mile away or are not home when delivery is attempted, a notice will be left in the mailbox. Large percels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office.

Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

## . Concern (UnFavorable):

Customers were concerned about mail security for medications.

## Response:

You expressed a concern about the security of mail for medications. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. If the percel is larger than the mail slot it will be held at the Firth Post Office for pickup.

## 5 Concern (UnFavorable)

## Customers asked why their post office was being discontinued while others were retained

## Response:

You asked why the suspended post office was being discontinued white others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by atternate means.

## Concern (UnFavorable):

## You were concerned about having to travel to another post office for service

## Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

## Concern (UnFavorable):

## Customers expressed concern for those customers with disabilities who are not able to go to the Firth Post Office to pick up their mail

## Response:

You expressed a concern about those customers with disabilities who are not able to go to the Firth Post Office to pick up their mail. Customers are not required to travel to enother post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

## Concern (UnFavorable):

## Customers were concerned about their Post Office being closed rather than reducing hours.

## Response

You expressed concern about your Post Office being closed rather than reducing hours. Due to minimal workload it would not be cost effective to reduced hours at this time.

## Concern (UnFavorable)

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## Customers were concerned the current Rural Carrier would lose their job.

You experessed concern that the current Rural Camer would lose their job. The Rural Camer will not lose his job but will pick up additional delivenes

## Concern (UnFavorable):

## Customers inquired about mailbox installation and maintenance

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

# Concern (UnFavorable): Customers expressed concern about the loss of Saturday retail acess in the Firth Post Office.

You expressed a concern about the loss of Saturday retail acess in the Firth Post Office. Postmester level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted in March 2011 indicated the office does not have sufficient workload to warrant Saturday hours.

Concern (UnFavorable): Customer expressed concern about obtaining a PO Box at the Firth Post Office.

You expressed concern about obtaining a PO Box at the Firth Post Office. PO Boxes are available for a fee at the Firth Post Office

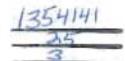
## Nonpostal Concerns

## Concern (UnFavorable):

Customers expressed concern for loss of community identity

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory

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May 25, 2011

MEMO TO THE RECORD

SUBJECT: Community Meeting

Concern: The customer expressed a concern about the deposition of the PMR/OIC if the office is closed.

As a second of the second

Response: Two non-career PMR's will be separated.

Keith J Burdick Post Office Review Coordinator

Customer	Ouestion	naire	Analy	reis
. A SHIP STREET	S. such Cartier	CHARLE		200

DOCKET NO	1354141	Page 1 of 1
ITEM NO	260	
PAGE		_



04/22/2011

POST

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Questionnaires d	elivered prior	o Community Meeting	100
			14
If you would like an oppo	vitunity to discuss altern	tives with us, a postal representative will be at	
Firth Grange Hall		on 04/22/2011	from
	to	to answer questions and provide in	formation about our service.
If you have any question	s, you may contact Lind	Pickett at (801) 974-2547.	
Thank you for your assist	fance:		
Sincerely,			
William Scouten Manager, Post Office Opi			

http://haccoppe.uene.goulne.dielous/sommunity.te-6-00-1254444



A. Office								
	ASALT VESTERN nal District:	2nd		_	District: County:	State: ID SALT LAKE CITY PF Bingham Finance Number	С	Code: 83218
Post Office:	le.		Classified Station			Classified Branch		CPO
This form is	a place hold	er for nun	nber 27. There was not a	pelition re	etieved.			
Uracand h		District						ï
repared by		a Pickett	ITY PFC Post Office Rev	iew Coon	dinator		ale	05/11/2011
Tele No:	11-3000	974-254	ST. T. T			F	ax No:	(801) 974-2936



A_Office								
Area:	BASALT WESTERN	2nd			District: County:	State: ID SALT LAKE CITY PFO BINGHAM	Zip Ci	ode: 83218
EAS Grad	onal District. e:	11		_	Goding.	Finance Number	150625	
Post Office	ei De		Classified Station			Classified Branch		сро 🗌
his form	is a place hold	ier for nun	nber 28. There was no C	ongressio	onal inquiry	<i>i</i> .		
Prepared		da Pickett					Date:	08/16/2
Title:	SA	LT LAKE	CITY PFC Post Office Re	every Coo	ordinator			(004)
Tele No:	(8)	1) 974-25	47				ax No:	(801) 974-29

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## **Proposal Checklist**

Section I	Responsiveness to Community Postal Needs
/	Tell what we are doing and why.
YES	Is reason for discontinuance justified and documented in the record?
	If suspended, what type of alternate service customers are now receiving?
NA	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter
V	USERS.
V	Last three fiscal years of revenue and revenue units.
~	Decline in service workload/reduction in EAS level, if appropriate.
-	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
0	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
v	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
V	Preproposal activities — questionnaires, number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
V	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
NA	Information on petitions and congressional inquiries included with Postal Service responses.
NA	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
V	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
1	Brief background of area, community government, population, etc.
V.	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
No	Was Post Office used as meeting place?
NO	Was Post Office a shelter for a bus stop?
YES	Did the Post Office have a public bulletin board?
XES	Were government forms available at the Post Office?
YES	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
NA	What is the historical value of the office?
YES	Is an address change necessary?
YES	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
No	Were any other nonpostal items identified?
Section III	Effect on Employees
V	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

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Section IV	Economic Sentings
/	
	A statement of annual savings includes a breakdown as tollows:
	Postmaster selecy (EAS-//, Minimum, no COLA) 5 33 168
	Fringe benefits 33.5%
	Rental costs, excluding utilities \$ 3945
	Total annual costs 3 48224 a.
	Less columnted cost of replacement service - 11023 *
	Total annual savings \$ 3 7 200 0
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.
	is postmester salery based on the minimum salary without COLA?
	Dose postmaster selery reflect the current office evaluation?
Section V	Other Factors
AIO	The Postal Service has identified no other factors for consideration (if appropriate).
NA	List other factors as appropriate.
NA	Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summery that explains why the closing or consolidation is necessary and an essessment of now those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be peramount.
Section VII	Notices
_/	Appropriete notice is made that this is a proposal and not a final determination, if a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By-	Weith 2 Burner 5-19-2011
Investigative Coordinator	Date
Roviewed and Certified Bic	Linda S. Pickett 5.23.11
Clinidas DC Dandons Constitut	Date Date



05/11/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the BASALT Post Office Docket No. 1354141

This is to advise you that on 05/23/2011, I will post for public comment a proposal to close the BASALT Post Office in Bingham, Congressional District No. 2nd.

If you have any questions, please call LINDA PICKETT District Review Coordinator at (801) 974-2547.

District Manager SALT LAKE CITY PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



05/23/2011

## OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of BASALT Proposal Docket No. 1354141 - 83218

Please post the enclosed proposal to close the BASALT Post Office in the lobby. The proposal must be posted in a prominent place from 05/26/2011 through close of business on 07/27/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (801) 974-2547.

LINDA PICKETT Post Office Review Coordinator SALT LAKE CITY PFC District

Enclosures: PS Form 4920

Proposal Invitation for Comments Comment Forms Official Record Date of Posting: 05/26/2011 Date of Removal: 07/27/2011

## UNITED STATES POSTAL SERVICE

### INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE BASALT, ID POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the Basalt Post Office:

The Postal Service is considering the close of the Basalt Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/26/2011 through 07/27/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Basatt Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LINDA PICKETT 1760 W 2100 S SALT LAKE CITY, UT 84199-8800

For more information, you may call LINDA PICKETT at (801) 974-2547 or write to the above address.

Thank you for your assistance.

WILLIAM SCOUTEN 1760 W 2100 S

SALT LAKE CITY, UT 84199-8800

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Date of Posting: 05/26/2011	Date	of Pos	ting: 05	/26/2011
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Posting Round Date:

Date of Removal: 07/27/2011

Removal Round Date:

PROPOSAL TO CLOSE THE BASALT, ID POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1354141 - 83218

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Response:

Concern:

#### L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Basalt, ID Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Firth Post Office, located one miles away.

The postmaster position became vacant when the postmaster is reassigned on April 25, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons. Minimal number of customers and retail transactions indicate that Rural Route delivery to curbside boxes will continue to provide effective and regular service.

The Basalt Post Office, an EAS-11 level, provides service from 8:00 am to 12:00 pm, 1:00 pm to 5:00 pm Monday - Friday, 8:00 am to 9:30 am Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$16,216 ( 42 revenue units) in FY 2008; \$15,421 ( 40 revenue units) in FY 2009; and \$14,929 ( 39 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 22, 2011, representatives from the Postal Service were available at Firth Grange Hall to answer questions and provide information to customers. 23 customer(s) attended the meeting.

On April 15, 2011, 133 questionnaires were distributed to delivery customers of the Basalt Post Office. Questionnaires were also available over the counter for retail customers at the Basalt Post Office. 51 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 16 unfavorable, and 30 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Firth Post Office, an EAS-15 level office. Window service hours at the Firth Post Office are from 8:30 am to 4:30 pm, Monday through Friday, and none on Saturday. There are 149 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

	Concern	are not able to go to the Firth Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2.	Concern:	Customers expressed concern over the dependability of rural route

Customers expressed concern over the dependability of rural route service

Customers expressed concern for those customers with disabilities who

The customer expressed a concern over the dependability of rural route service. Rural letter carners perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

Customers felt the loss of a post office would have a detrimental effect on the business community Docket 1354141 - 83218 Item Nor. 33 Page Nor. 3

Response:

4. Concern:

Response:

5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers were concerned about a change of address

The customer expressed a concern about a change in address, Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about mail security

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate navment. The carrier will provide the services that day and leave a

Docket: 1354141 - 83218 from Nbc: 33

> Concern: Response:

Concern:

Response:

10. Concern:

11. Concern:

Response:

Response:

customer receipt in the mailbox on the next delivery day. HOLDING MAIL Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. Customers were concerned about senior citizens The customer expressed a concern about senior citizens. Carrier service. is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery. customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for service The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting. the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customer expressed concern about obtaining a PO Box at the Firth Post Office. The customer expressed concern about obtaining a PO Box at the Firth Post Office. PO Boxes are available for a fee at the Firth Post Office. Customers asked why their post office was being discontinued while

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

Customers expressed concern about having to erect a rural mailbox

discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the

The customer asked why the suspended post office was being

feasibility of providing service by alternate means.

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 1.4 miles away.

Customers expressed concern about the loss of Saturday retail acess in the Firth Post Office.

The customer expressed a concern about the loss of Saturday retail acess in the Firth Post Office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted in March 2011 indicated the office does not have sufficient workload to warrant Saturday hours.

Customers expressed concern about the possibility of obtaining a Community Post Office.

The customer expressed concern about the possibility of obtaining a Community Post Office. Due to minimal workload it would not be cost effective to initiate a Community Post Office at this time.

Concern: Customers inquired about mailbox installation and maintenance

others were retained

Docket: 1354141 - 83218 Item Nbr: 33 Page Nbr: 1

19. Concern:

Response:

Response: The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customers were concerned about mail security for medications. 16. Concern: Response: The customer expressed a concern about the security of mail for medications. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. If the parcel is larger than the mail slot it will be held at the Firth Post Office for pickup. Customers were concerned about obtaining accountable mail and large. 17. Concern: parcels Response: The customer expressed a concern about obtaining accountable mail and large parcels. Parcel lockers will be installed to facilitate most parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or are not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party. Customers were concerned about their Post Office being closed rather 18. Concern: than reducing hours. Response: The customer expressed concern about the Post Office being closed rather than reducing hours. Due to minimal workload it would not be cost effective to reduce hours at this time.

additional deliveries.

Customers were concerned the current Rural Carrier would lose their job.

The customer experessed concern that the current Rural Carrier would lose their job. The Rural Carrier will not lose his job but will pick up Docker, 1354141 - 83218 item Nie 33 Page Nor 6

6.

2

## Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post

office. Stamps by Mail order forms are provided for customer convenience.

2 Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

4 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5

Saves time and energy for customers who drive to the post office to pick up mail.

## Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### IL EFFECT ON COMMUNITY

Basalt is an unincorporated community located in Bingham County. The community is administered politically by City of Basalt. Police protection is provided by the Bingham County Sheriff. Fire protection is provided by the Shelley/Firth Fire Dept. The community is comprised of retires, farmers,, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Mormon Church, no businesses. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Basalt Post Office will be available at the Firth Post Office. Government forms normally provided by the Post Office will also be available at the Firth Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

Concern: 4. Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and

Post Office Directory.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

## III. EFFECT ON EMPLOYEES

The postmaster retired on April 25, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

## IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,201 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$11,111
Annual Lease Costs	<u>+ 5 3.945</u>
Total Annual Costs	\$ 48,224
Less Annual Cost of Replacement Service	- \$ 11.023
Total Annual Savings	\$ 37,201

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Basalt, ID Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Firth Post Office, located one miles away.

The postmaster retired on April 25, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Basalt Post Office provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,201 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

## VII. NOTICES

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Basatt Post Office and Firth Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

WILLIAM SCOUTEN Date

Manager, Post Office Operations

Docket: 13541#1 - #321# Ben Nbr: 34 Page Nbr: 1

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the BASALT Post Office.

1.		Describe any favorable or unfavorable effects you on the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Plea you believe the proposal would ha	ase describe any favorable or unfavorable effects that we on your community.
3.	그는 그들은 그들이 들어가 되었다. 그는 그들은	any other views or information that you believe the deciding whether to adopt the proposal.
	of Postal Customer	Signature of Postal Customer
wanns	g Addicas	
City, S	tate, and ZIP Code	Date



07/18/2011

## OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/27/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

LINDA PICKETT

Post Office Review Coordinator

1760 W 2100 S



A. Office									
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Date of Posting: 05/26/2011 Date of Removal: 07/27/2011



## UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE BASALT, ID POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the Basalt Post Office:

The Postal Service is considering the close of the Basalt Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/26/2011 through 07/27/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Basalt Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LINDA PICKETT 1760 W 2100 S SALT LAKE CITY, UT 84199-8800

For more information, you may call LINDA PICKETT at (801) 974-2547 or write to the above address.

Thank you for your assistance.

WILLIAM SCOUTEN 1760 W 2100 S

Date of Posting: 05/26/2011





## UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE BASALT, ID POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

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For more information, you may call LINDA PICKETT at (801) 974-2547 or write to the above address.

Thank you for your assistance.

WILLIAM SCOUTEN 1760 W 2100 S

Pocket: 1354141-83218 Item# 36 Pg# 4



Date of Removal: 07/27/2011

Removal Round Date:



PROPOSAL TO CLOSE THE BASALT, ID POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1354141 - 83218

Docket: 1354141-83218 1tem # 36 Pg # 5

Date of Posting: 05/26/2011

Posting Round Date:

Mar 2.6 3011

Date of Removal 07/27/2011

Removal Round Date:

JUL 27 2011

PROPOSAL TO CLOSE THE BASALT, ID POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1354141 - 83218

# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/18/2011

Postal Customers of the Basalt Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Basalt Post Office, which was posted 05/26/2011 through 07/27/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Basalt Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely.

WILLIAM SCOUTEN 1760 W 2100 S



07/29/2011

MEMO TO THE RECORD

SUBJECT BASALT

Docket Number 1354141 - 83218

The proposal to consolidate the BASALT was posted with an "Invitation for Comments," at the BASALT from 05/26/2011 through 07/27/2011. No comments were received. There is no change to the original proposal, Accordingly, there is no need to modify the proposal to address comments.

LINDA PICKETT

Post Office Review Coordinator SALT LAKE CITY PFC District



Vame:								
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## Analysis of 60-Day Posting Comments

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NUMBER OF	Questionaires

Number of comments returned

Favorable comments

Unfavorable comments

No opinon expressed

Total comments returned

0	
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POST

## Postal Concerns

The following postal concerns were expressed

## Nonpostal Concerns

The following nonpostal concerns were expressed

DOCKET NO 1354/41



8/15/2011

MEMO TO THE RECORD

SUBJECT: Item #41 revised proposal

No significant change was made to the proposal.

Keith J Burdick Post Office Review Coordinator



8/15/2011

MEMO TO THE RECORD

SUBJECT: Item #42 PS Form 4920

No update required for PS Form 4920

Keith J Burdick

Post Office Review Coordinator



08/17/2011

## MEMO TO THE RECORD

SUBJECT: Certification of the Record

BASALT

Docket Number 1354141 - 83218

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

KEN MCARTHUR District Manager

Han Me ather

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

EAS Level	State, ZIP Code	BASALT, ID, 83218-9998			
ECUS COARS		11			
District:		SALT LAKE CITY PFC			
County		EINGHAM			
Congression	al District	2nd			
		204			
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04/25/2008	Postmaster variancy occurred. Reason: r	etired			
n3.103.718.11	DRC Career: 0 Noncareer 2 Other	Employees 0			
03/03/2011	District manager authorization to study.				
	Questionnaires sent to customers. Number sent. 135 Number Returned: 51 Analysis: Favorable: 5 Unfavorable: 15 No Opinion: 30				
04/19/2011	Analysis Envorable 5 Unfavorable 15	No Opinion 30			
04/19/2011	Analysis Favorable 5 Unfavorable 15 Patition received. Number of signatures.	No Opinion 30			
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# Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the BASALT Post Office was received by Headquarters on 08/23/2011 POST Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

\*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Docket 1354141-83218 Item# 47-1

Date of Posting: 09/15/2011

Date of Removal: 10/17/2011

FINAL DETERMINATION TO CLOSE THE BASALT, ID POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1354141 - 83218

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Basalt, ID Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Firth Post Office, located one miles away.

The postmaster position became vacant when the postmaster retired on April 25, 2008, Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons. Minimal number of customers and retail transactions indicate that Rural Route delivery to curbside boxes will continue to provide effective and regular service.

The Basalt Post Office, an EAS-11 level, provides service from 8:00 am to 12:00 pm, 1:00 pm to 5:00 pm Monday - Friday, 8:00 am to 9:30 am Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 133 post office box or general delivery customers and no delivery customers: Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$16,216 ( 42 revenue units) in FY 2008; \$15,421 ( 40 revenue units) in FY 2009; and \$14,929 ( 39 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 22, 2011, representatives from the Postal Service were available at Firth Grange Hall to answer questions and provide information to customers. 23 customer(s) attended the meeting.

On April 15, 2011, 133 questionnaires were distributed to delivery customers of the Basalt Post Office. Questionnaires were also available over the counter for retail customers at the Basalt Post Office. 51 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 16 unfavorable, and 30 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Firth Post Office, an EAS-15 level office. Window service hours at the Firth Post Office are from 8:30 am to 4:30 pm, Monday through Friday, and none on Saturday. There are 149 post office boxes available.

The proposal to close the Basalt Post Office was posted with an invitation for comment at the Basalt Post Office and Firth Post Office from May 26, 2011 to July 27, 2011. The following additional concerns were received during the proposal posting period:

	an at mini tutoft	not not the mark at the research described to the research destrict and the brokests beautiful bested.
1.	Concern;	Customers expressed concern for those customers with disabilities who are not able to go to the Firth Post Office to pick up their mail

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers expressed concern over the dependability of rural route service

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

Customers felt the loss of a post office would have a detrimental effect on the business community

2. Concern:

Response:

Response:

3. Concern:

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

5. Concern:

Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

## PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

## **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a

customer receipt in the mailbox on the next delivery day.

#### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customer expressed concern about obtaining a PO Box at the Firth Post Office.

The customer expressed concern about obtaining a PO Box at the Firth Post Office. PO Boxes are available for a fee at the Firth Post Office.

Customers asked why their post office was being discontinued while others were retained

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers expressed concern about having to erect a rural mailbox

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 1.4 miles away.

Customers expressed concern about the loss of Saturday retail acess in the Firth Post Office.

The customer expressed a concern about the loss of Saturday retail acess in the Firth Post Office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted in March 2011 indicated the office does not have sufficient workload to warrant Saturday hours.

Customers expressed concern about the possibility of obtaining a Community Post Office.

The customer expressed concern about the possibility of obtaining a Community Post Office, Due to minimal workload it would not be cost effective to initiate a Community Post Office at this time.

Customers inquired about mailbox installation and maintenance

8. Concern:

Response:

9. Concern:

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Concern: Customers were concerned about mail security for medications.

Response: The customer expressed a concern about the security of mail for medications. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's

normal daily mail volume. If the parcel is larger than the mail slot it will

be held at the Firth Post Office for pickup.

17. Concern: Customers were concerned about obtaining accountable mail and large

parcels

Response: The customer expressed a concern about obtaining accountable mail

and large parcels. Parcel lockers will be installed to facilitate most parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or are not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize

delivery to another party.

18. Concern: Customers were concerned about their Post Office being closed rather

than reducing hours.

Response: The customer expressed concern about the Post Office being closed

rather than reducing hours. Due to minimal workload it would not be cost

effective to reduce hours at this time.

19. Concern: Customers were concerned the current Rural Carrier would lose their job.

Response: The customer experessed concern that the current Rural Carrier would

lose their job. The Rural Carrier will not lose his job but will pick up

additional deliveries.

## Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

## Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- 3 A change in the mailing address. The community name will continue to be used in the new address. A cerner route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

Basalt is an unincorporated community located in BINGHAM County. The community is administered politically by City of Basalt. Police protection is provided by the Bingham County Sheriff. Fire protection is provided by the Shelley/Firth Fire Dept. The community is comprised of retires, farmers, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Mormon Church, no businesses. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Basalt Post Office will be available at the Firth Post Office. Government forms normally provided by the Post Office will also be available at the Firth Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

## III, EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on April 25, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected Since the postmaster vacancy an OIC has been installed to operate the office.

## IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,201 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 + \$ 3,945
Total Annual Costs Less Annual Cost of Replacement Service	\$ 48,224 -\$ 11,023
Total Annual Savings	\$ 37,201

## V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

This is the final determination to close the Basalt, ID Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Firth Post Office, located one miles away.

The postmaster retired on April 25, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Basalt Post Office provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$37,201 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Basalt Post Office and Firth Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Basalt Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000L Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Basalt Post Office and Firth Post Office during normal office hours.

Van Storal De		
Jaga Jaganoun	09/07/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



09/15/2011

OFFICER-IN-CHARGE/POSTMASTER Basalt Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Basalt Post Office Final Determination Docket No. 1354141 - 83218

Please post in the lobby the enclosed final determination to close the Basalt Post Office. The final determination must be posted in a prominent place from 09/15/2011 through close of business on 10/17/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/18/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (801) 974-2547.

Sincerely,

LINDA PICKETT

POST OFFICE REVIEW COORDINATOR

1760 W 2100 S

Oct-19-2011 08:19 AM USPS - Salt Lake City, UT 801-974-2936

Oct 18 2011 3:34PM

HP LASERJET FAX

2083464174

Items. 49

\* 25

(BEF 1 9 2011)

Date of Posting: 09/16/2011

Date of Removal: 10/17/2011

(still posted)

FINAL DETERMINATION TO CLOSE THE BASALT, ID POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOOKET NUMBER 1354141 - 83218



10/05/2011

DISTRICT MANAGER SALT LAKE CITY PFC 1760 W 2100 S SALT LAKE CITY, UT, 84199-8800

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the BASALT, 83218-9998 Docket No. 1354141 - 83218

This is to advise you that an appeal to the final determination to discontinue the BASALT has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero Manager Field Performance West

CC:

Vice President, Area Operations WESTERN Area Government Relations and Public Policy

## MEMO TO THE RECORD

## SUBJECT: Missed Information

The following email concerns and instructions for remedy were received on 9/15/2011.

Correct any issues do a memo so the final determination is correct.

From: Romero, Kevin V - Sacramento, CA Sent: Saturday, September 17, 2011 6:07 PM

To: Pickett, Linda S - Salt Lake City, UT; Zanin, Dean L - Denver, CO

Cc: Scouten, William L - Idaho Falls, ID

Subject: RE: Correction of information on proposal to close Basalt Post Office

Correct any issues do a memo so the final determination is correct.

Kevin Romeroj United States Postal Service Manager Field Performance-West 916-373-8315 Office | 619-241-1124 Cell

3775 Industrial BLVD Sacramento CA 95799

From: Pickett, Linda S - Salt Lake City, UT Sent: Thursday, September 15, 2011 6:15 PM

To: Zanin, Dean L - Denver, CO; Romero, Kevin V - Sacramento, CA

Cc: Scouten, William L - Idaho Falls, ID

Subject: FW: Correction of information on proposal to close Basalt Post Office

I received the following email today from a PM who has posted the Final Determination for the Basalt office today. She obviously is upset but I'm not seeing anything that would challenge the approval of this file. She said she was concerned for History reasons as well since the data isn't accurate. Evidently I needed to do a memo to the record which didn't happen. Where do you recommend I go with this at this point. Can you advise me on what to do with this at this point?

Thanks.

Linda Pickett Retail Manager wk (801) 974-2547 cell (801) 699-0242 fax (651) 456-5078

From: Jensen, Sharon M - Basalt, ID

Sent: Thursday, September 15, 2011 2:51 PM To: Pickett, Linda 5 - Salt Lake City, UT

Cc: Scouten, William L - Ideho Falls, ID; Hill, Mel J - Firth, ID

Subject:

Correction of information on proposal to close Basalt Post Office

Hi Linda.

As I discussed with you before, (early June 2011) it is very difficult for me to post this proposal to close our post office with mistakes included in it.

#1 Firth office closes from 11:30 to 12:30 for lunch.

#2 In reference to question #19, at the town meeting the question asked by Trina Lovett was "What will happen to Sharon? Will she lose her job?" To which Bill responded that they hoped to be able to offer me a position in another office.

We have no rural carrier and to the best of my knowledge, never have had a rural carrier, so, why would someone be asking about a rural carrier? I have worked in the Basalt office for just over 19 years so of course the citizens are concerned about me losing my job. Why would they express concern over a job that doesn't even exist?

I feel these over sites should be corrected even though, as you told me before, the information has already been sent in to Washington D.C. etc. As Postmasters/OICs we are expected to do things correctly, not miss scans etc. I'll be the first to admit that I am human and we all make mistakes, but I feel that administrative/managerial employees should also be expected to do things accurately, especially when the mistake has been brought to their attention, and the information is going to be contained in a permanent public file.

Thank you for your attention to this matter.

Sharon Ricks OIC Basalt